



SIB 52 03 21

2021-03-09

CLICKING NOISE FROM REAR FOOTWELL AREA WHEN MOVING SEAT(S)

MODEL

| E-Series | Model Description | Production Date |
|----------|---------------------|---|
| G16 | 8 Series Gran Coupe | From November 11, 2020 to February 26, 2021 |

SITUATION

A clicking noise is heard from the rear footwell area when moving the seat. The clicking noise can occur under either the driver's seat and/or the passenger seat.

CAUSE

A screw that was too long was installed in the seat substructure cross member. This causes the screw to be in contact with the rear footwell air duct.



CORRECTION

Replace the screw. Assess damage to vent assembly.

PROCEDURE

In case of a customer complaint proceed as follows:

1. Remove the screw (M6x18) that is too long (circled above).

2. Replace the screw, using the part number 07 14 7 130 406 (M6x14). Torque to 10 Nm.
3. **If the air duct is deformed and contacts the seat during its travel**, it should also be replaced.

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which takes into account specific equipment and/or options.

| Part Number | Description | Quantity |
|-----------------|----------------------------------|-------------------|
| 07 14 7 130 406 | M6x14 screw | As needed (2 max) |
| AND / OR | | |
| 64 22 7 435 731 | Air duct, rear cabin, rear left | 1 if needed |
| AND / OR | | |
| 64 22 7 435 732 | Air duct, rear cabin, rear right | 1 if needed |

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

| | | |
|---------------------|-------------------|---|
| Defect Code: | 5210113900 | Front seat frame Unpleasant noises |
|---------------------|-------------------|---|

A. Replacing the screw on one side

| Labor Operation | Description | Labor Allowance |
|-----------------|--|-----------------|
| 51 99 000 | Work time for replace the screw on one side (Main work) | 5 FRU |
| Or: | | |
| 51 99 000 | Work time for replace the screw on one side (Plus work – Vehicle is already is in the workshop) | 3 FRU |

Or:

B. Replacing the screws on both sides

| Labor Operation | Description | Labor Allowance |
|-----------------|---|-----------------|
| 51 99 000 | Work time for replace the screws on both sides (Main work) | 9 FRU |
| Or: | | |
| 51 99 000 | Work time for replace the screws on both sides (Plus work – Vehicle is already is in the workshop) | 5 FRU |

Or:

C. Replacing the screw/rear cabin air duct on the one side and only the screw on other side

| Labor Operation | Description | Labor Allowance |
|-----------------|---|-----------------|
| 51 14 001 | Removing and installing driver's seat (Main work) | Refer to AIR |
| Or: | | |
| 51 14 501 | Removing and installing driver's seat (Plus work) | Refer to AIR |
| Or: | | |
| 51 14 002 | Removing and installing front passenger seat | Refer to AIR |
| Or: | | |

| | | |
|-----------|--|--------------|
| 51 14 502 | Removing and installing front passenger seat | Refer to AIR |
| And: | | |
| 51 99 000 | Work time for replacing the screw/rear cabin air duct on the one side (5 FRU) and replace the screw on other side (3 FR) | 8 FRU |

Or:

D. Replacing the screws and rear cabin air ducts on both sides

| Labor Operation | Description | Labor Allowance |
|-----------------|--|-----------------|
| 51 14 005 | Removing and installing both front seats (Main work) | Refer to AIR |
| Or: | | |
| 51 14 505 | Removing and installing both front seats (Plus work) | Refer to AIR |
| And: | | |
| 51 99 000 | Work time for replacing the screws and rear cabin air ducts on both sides | 10 FRU |

If you are using a Main labor code for another repair, use the Plus code labor operation/FRU allowance instead of the Main labor code/FRU allowance.

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

For items C and D: Work time labor operation code 51 99 000 is not considered a Main labor operation.

As applicable to your center, please refer to **SI B01 01 20** or **B01 07 20** for claiming your diagnosis work time, job/repair work time (WT), RO/Claim WT and/or repair explanation procedures, unless otherwise required by State law.

QUESTIONS REGARDING THIS BULLETIN

| | |
|---------------------|---|
| Technical inquiries | Submit feedback at the top of this bulletin |
| Warranty inquiries | Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections |
| Parts inquiries | Submit an IDS ticket to the Parts Department |