



SIB 52 02 21

2021-03-22

SECOND ROW SEAT LEATHER CLOUDY/DISCOLORED

MODEL

F95 X5 M Sports Activity Vehicle	F96 X6 M Sports Activity Coupe	G05 X5 Sports Activity Vehicle	G06 X6 Sports Activity Coupe
G07 X7 Sports Activity Vehicle			

SITUATION

Milky-white stains (discolorations) in the leather are observed in the second-row seat bottom, backrests and/or headrests. Refer to attachment for details.

CAUSE

An unfavorable leather tanning process can result with isolated cases of grease residue accumulating in the second-row seat leather surfaces.

The stains or discolorations are not harmful to health.

CORRECTION

Only for the specific issue identified in the attachment, remove the tanning process-related residue in the second-row seat leather as outlined in the PROCEDURE section below.

This cleaning process can be repeated a second time during the same workshop visit if necessary.

If the vehicle returns because the stain formations reoccurred in the same locations that were previously cleaned, the affected leather seat covers can be exchanged on a case-by-case basis.

PROCEDURE

A. Proceed as follows.

- 1) Using a hot air blower held at 4" to 8" from the affected area, heat the leather surface with circular movements at a temperature above 160 °F/ 70 °C until the greasy residues disintegrate completely.

Ensure that the temperature of the affected area does not get warmer than 195 °F/ 90 °C as otherwise the leather can be damaged.

- 2) Wipe the treated surface with a clean, absorbent cleaning cloth.
- 3) Use a microfiber cloth (yellow 6 pack, part number 51 91 2 466 423 or blue 6 pack P/N 51 91 2 466 842) soaked either with leather cleaning foam (P/N 83 12 2 298 210) or with the leather and upholstery cleaner (P/N 83 12 5 A16 459), clean the surface with circular movements.
- 4) Wipe the treated surface with a clean, absorbent cleaning cloth until it is dry.
- 5) Apply a leather lotion (included in kit P/N 83 19 2 339 687) using a leather care cloth included in the kit until the surface has a uniform appearance.

The above-mentioned treatment steps 1 to 5 must be carried out directly one after another without interruption.

B. If the stain formation occurs again during the same workshop visit, repeat the cleaning procedure.

C. If the stain formation occurs in the same location again, then the affected leather can be exchanged on a case by case basis.

If you are replacing the leather upholstery for returning stains, please submit an INFO ONLY TSARA case with pictures of the stained pieces.

The replaced upholstery parts are to be held for warranty callback and vendor analysis via normal parts return process.

Reference the prior repair attempt described in this bulletin (RO and claim number) on the RO and in the repair comment section for the follow-up claim to replace the affected second row rear seat leather upholstery.

PARTS INFORMATION

Bulk Materials

Part Number	Description	Quantity
51 91 2 466 423	Microfiber cloths 6 pack (yellow)	Sublet
OR		
51 91 2 466 842	Microfiber cloths 6 pack (blue)	Sublet
AND		
83 12 2 298 210	BMW Foam Leather cleaner (300 ml)	Sublet
83 12 5 A16 459	BMW Leather and upholstery cleaner (300 ml)	Sublet
83 19 2 339 687	BMW Leather Conditioning kit (250 ml)	Sublet

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5188216700	Leather upholstery of the seat cushions on the rear seats Discolored
---	Or:	
---	5188226700	Leather on the backrest (including headrests) of the rear seats Discolored
---	Or:	
---	5188236700	Leather upholstery on the center armrest of the rear seats Discolored

Labor Operation	Description	Labor Allowance
52 99 000*	Work time to remove the tanning process-related residue in the second-row seat leather upholstery as outlined in the PROCEDURE section (performed once or twice)	Work time (WT)**

Without seat removal, if work time labor operation 52 99 000 above includes Main labor work, then use the Plus code labor operations for any other repairs being performed.

*If seat removal is required to properly access the second-row seat leather upholstery to perform this cleaning procedure, refer to AIR to select and claim the Main or Plus code labor operation that best applies without overlap.

Claim Repair Comments for the Issue and Repair Procedure described in this Bulletin

Use Defect Code 51 88 21 67 00 if more the one area of the second row-seat leather is affected by this issue and classify this on the RO and in the claim comments.

**Please identify the second-row seat upholstery that required this cleaning procedure and whether it was performed one or twice, unless otherwise required by State law.

As applicable to your center, please refer to **SI B01 01 20** or **B01 07 20** for claiming your diagnosis work time, job/repair work time (WT), RO/Claim WT and/or repair explanation procedures, unless otherwise required by State law.

And, as needed:

Sublet – Bulk Materials (RO and Claim Comments Required)

Sublet Code 4	See the sublet reimbursement calculations below	Reimbursement for the repair-related bulk materials (Do not use the BMW part numbers for claim submission)
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Sublet reimbursement calculation for claiming the applicable repair-related bulk materials (BMW part numbers) is at the dealer net price amount for the quantities used plus your center’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that’s available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf Attachment B520221.pdf](#)





