



## SIB 51 06 21 STREAKS ON FRONT SIDE WINDOWS

### MODEL

E-Series	Model Description	Production Date
G22	4 Series Coupe	Up to March 11, 2021
G23	4 Series Convertible	Up to March 11, 2021
G82	M4 Coupe	Up to March 11, 2021

### SITUATION

Streak marks are visible, most commonly on the upper rear corner of the front side window (circled below; driver's side shown). The marks can be present anywhere on the rearmost edge of either front window.

### CAUSE

The inner window channel may be rubbing against the window glass.

### CORRECTION

Rework the inner window guide.

### PROCEDURE

Note: The repair procedure listed below is available for guided step-by-step instructions using the TSARAVision Ubimax glasses (aka smart glasses). Scanning the QR code below with the glasses will load the available repair instructions into the glasses for use at the vehicle. For general reference on the TSARAVision glasses, refer to [B04 03 19](#).

Once the device (glasses) is powered on, you will see Scan Task. Say "scan task", then scan the QR Code below:

TSARAVision Ubimax glasses for repair instructions are in addition to, and secondary to the repair instructions contained in this bulletin.

TSARAVision repair instructions are currently being piloted. Feedback on the guided repair instructions via TSARA glasses can be sent through the technical inquiries feedback option at the top of this bulletin.

For those not wishing to utilize smart glasses for repair instructions, see below:

1. Remove the inner window channel strip on the affected side following repair instructions **REP 51 21 330 "Removing and installing/replacing the window channel strip on the inside of the front door"**.
2. Identify the area of the seal shown below. Note the sharp plastic edge of the seal. This sharp edge is the cause of the streaks.
3. Using a file, carefully remove and smooth the sharp edge from the plastic guide. The photo below shows an example of how the guide will look after rework.
4. If necessary, buff and clean the window glass to remove the streaks.
5. Reassemble the vehicle, ensuring the windows are properly adjusted as outlined in repair instructions **REP 51 21 330 "Removing and installing/replacing the window channel strip on the inside of the front door"**.

### PARTS INFORMATION

Parts are not required for this repair.

### WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

<b>Defect Code:</b>	<b>5133185400</b>	<b>Side window, front scratches, score marks</b>
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<b>Labor Operation</b>	<b>Description</b>	<b>Labor Allowance</b>
51 21 330	Removing and installing/replacing the window channel strip on the inside of the front door (Main work)	Refer to AIR
Or:		
51 21 829	Removing and installing/replacing the window channel strip on the inside of the front door (Plus work)	Refer to AIR
And:		
51 99 000	Work time to rework the inner guide (One side)	2 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 51 21 829 instead of 51 21 330.

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 51 99 000 is not considered a Main labor operation.

As applicable to your center, please refer to **SI B01 01 20** or **B01 07 20** for claiming your diagnosis work time, job/repair work time (WT), RO/Claim WT and/or repair explanation procedures, unless otherwise required by State law.

### **QUESTIONS REGARDING THIS BULLETIN**

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department