

AfterSales TSO - Technical Information



MAS002530 (MTB 21-02)

From: Aftersales - TSO
To: Maserati Network
Auburn Hills, MI | March 8, 2021

ICS malfunction

Section: 08.49 - 2 A/C UNIT: ELECTRONIC CONTROL PANEL

Models: M156, M157 and M161 (starting from MY17).

Description: Maserati completed its investigation about what causes the air conditioning control panel functions to intermittently shut off in the ICS and the loss of functionality of the A/C and the Rotary control knob.



This anomaly has been fixed with a new ICS Software release. The Software update is now available through MD Evo for all models from MY17 according to the table below:

MY	SW Version	SW Part Number
17-18	21.04.46	673012297
19-20	21.04.52	670214324
21	21.04.06	670214305

Actions: In the event of a customer complaint about this specific anomaly (and all new vehicles at PDI), please perform a vehicle battery reset (this will allow the ICS to resume its functionality), then perform the software update available for the ICS module. Then send a BOL as Factory Information only attaching a picture of the ICS board switched off and a scan report captured while the anomaly is still present.

Warranty Information:

Labor Operation Code: 8.49.006.9 (0,25 h)

If you have any questions, contact your Regional Aftersales Manager or the Technical Support helpdesk at: MaseratiTechSupport.com.

Thank You for your continued support and cooperation.

Maserati North America Inc.
Aftersales Dept.