

AfterSales TSO – Circular Letter



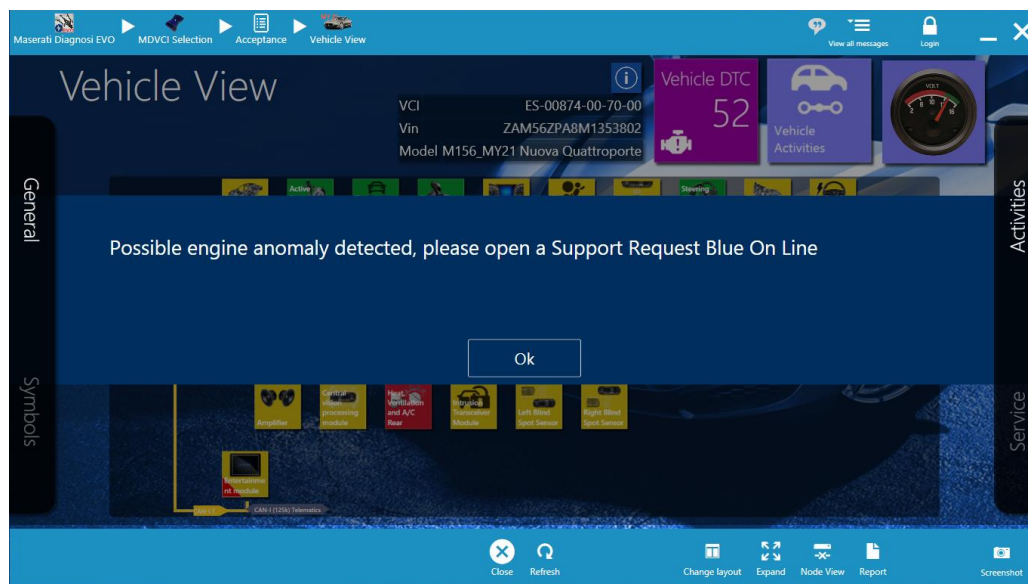
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From: Aftersales – TSO
To: Maserati Network
Auburn Hills, MI | March 17, 2021

Check of Engine Control Module (ECM) parameters

This Bulletin is to inform you that as of March 2021, a software update is available for the MDEVO diagnostic tool that contains a new function. This new function will check the validity and conformity of the software installed in the Engine Control Module (ECM) during each vehicle acceptance. The software update is available using the usual Software Update function in the tools section of the tester.

In the event of a suspected fault, the message shown below will be displayed:



If the message above is displayed, you will need to open a BOL ticket on the Engine Control Module component (1.90.001), and you will not be allowed to open a BOL ticket on any other component until this one is opened.

If the additional checks requested in the BOL confirm Engine Control Module tampering, the car warranty will be void on all powertrain components as specified in the warranty policy, so you will not be allowed to submit claims for any powertrain components.

If the customer decides to replace the Engine Control Module or any other components that may be damaged by tampering of the ECM, it will be at their own expense, the vehicle warranty can be reinstated after the replacement and/or repairs have been carried out, by attaching the corresponding RO to the BOL ticket.

If you have any questions, contact your Regional AfterSales Manager or the Technical Support Helpdesk.

Thank You for your continued support and cooperation.

Maserati North America, Inc.
Aftersales Department