

ACCOUNT TEAM COVERAGE

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: X12 CM2350 X119B DPF Plugging Calibration ATC for Cement Mixer Applications

Number: Atc2413

Date: 23-Mar-2021

Expires: 26-Mar-2022 (U.S./Canada)

26-Mar-2022 (International)

Attention: U.S. / Canadian Dealers
U.S. / Canadian Distr./Branches and Div. Offices
Worldwide distr./ branches and Div./Reg Offices (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This ATC is being issued to address DPF plugging concerns on certain X12 CM2350 X119B engines. The ATC enables authorized repair locations to calibrate the engine control module (ECM) to the latest revision.

NOTE: A claim with multiple ESNs is acceptable and is highly encouraged.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show as OPEN on QuickServe® Online for this field action.

NOTE: The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Use the ECM Calibration Revision History available on QuickServe® Online to confirm the revision date of the calibration currently installed in the engine. If ECM already contains the most recent calibration revision, DO **NOT** recalibrate the engine, no further action is needed. File a claim for Admin and 17-902 Campaign Check to close the eligibility of the engine.
- 2 If a previous calibration revision is installed, download the latest calibration available on QuickServe® Online. Use the calibration revision history date to identify the latest calibration revision available. Please refer to Procedure 019-032 in the appropriate Service Manual.

MATERIAL DISPOSITION:

There are no materials involved in the field action.

REIMBURSEMENTS:

Parts:

There are no parts covered in this field action.

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

NOTE: All SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed. Claim **ONLY** SRTs 19-0G5 and Admin if the unit DID require an updated calibration. **Only** SRT 17-902 and Admin should be claimed if the unit DID **NOT** require calibration.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-90X	Administrative time	
17-902	Campaign/ATC Check	
19-0G5	Engine Control Module Calibration Code - Transfer (CMI)	

Travel:

Travel is covered under this field action. Towing is **not** covered under this field action.

NOTE: Please schedule the Technicians time to maximize the number of units that can be repaired on a single visit. When filing claims for multiple ESNs, where travel is required and authorized, travel can be filed to **ONLY** one (1) ESN.

Other Claimables:

Consumables are **not** covered under this field action.

Claim Instructions:

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 27
Pay Code: North America Distributor = X
Pay Code: North America Dealer = D
Pay Code: International Distributor = I
Pay Code: International Dealer = R
Failure Code: WEQPED

Attachments
atc2413_esn-list.xlsx