



**NUMBER:** 23-013-21

**GROUP:** 23 - Body

**DATE:** March 24, 2021

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**SUBJECT:**

Front Outboard Seat Belts May Not Retract Properly - X90 Warranty Extension

**OVERVIEW:**

This bulletin involves inspecting both of the front seat belt retractor D-rings for cracks, whitening or witness marks on the plastic overmolds.

**MODELS:**

2014 - 2015	(WD)	Dodge Durango
2014 - 2015	(WK)	Jeep Grand Cherokee

**NOTE:** This bulletin applies to vehicles within the following markets/countries: North America, APAC, EMEA and LATAM.

**NOTE:**

- This bulletin applies to WD vehicles built on or before July 26, 2015 (MDH 0726XX).
- This bulletin applies to WK vehicles built on or after June 01, 2013 (MDH 0601XX) and on or before July 26, 2015 (MDH 0726XX).

**SYMPTOM/CONDITION:**

Customers may comment on one or more of the following:

- The front driver and or passenger seat belts may not retract properly.
- A front seat belt D-ring plastic is cracked.

**DIAGNOSIS:**

If the customer describes the symptom/condition listed, perform the Inspection Procedure.

1. Open the front door.
2. Using a flashlight or equivalent light, inspect both front door seat belt retractor D-rings for cracking, stress whitening, or witness marks on the D-ring plastic overmold (Fig. 1) .



Fig. 1

**Cracks And Whitening In The D-Ring Plastic**

1 - Examples Of Cracks On D-Rings

2 - Examples Of White D-Ring Stress Marks

**CAUTION!** Whitening or stress marks may occur prior to a crack in the seat belt retractor D-ring(s) (Fig. 1) . If found, these seat belt retractor D-ring(s) must be replaced. Failure to replace a seat belt retractor D-ring with whitening or stress marks, may result in future D-ring failures.

3. Was any cracking, stress whitening or witness marks (Fig. 1) , found on the plastic seat belt retractor D-rings?
  - YES >>> Proceed to Step 1 of the Repair Procedure.
  - NO >>> This bulletin has been completed, use inspection LOP (23-13-02-90) to close the bulletin.

**PARTS REQUIRED:**

Qty.	Part No.	Description
(AR)	1VL06HL1AF	Seat Belt, Right Front
(AR)	5ME36HL1AD	Seat Belt, Right Front
(AR)	1VL06LU5AF	Seat Belt, Right Front
(AR)	1VL07DX9AF	Seat Belt, Left Front
(AR)	1VL07HL1AF	Seat Belt, Left Front
(AR)	1VL08DX9AD	Seat Belt, Right Front
(AR)	5ME36LU5AD	Seat Belt, Right Front
(AR)	1VL08HL1AD	Seat Belt, Right Front
(AR)	5ME37LU5AD	Seat Belt, Left Front
(AR)	1VL06DX9AF	Seat Belt, Right Front
(AR)	1VL09DX9AD	Seat Belt, Left Front
(AR)	1VL07LU5AF	Seat Belt, Left Front
(AR)	5ME37HL1AD	Seat Belt, Left Front
(AR)	5XY271L1AB	Seat Belt, Left Front
(AR)	1VL061L1AF	Seat Belt, Right Front
(AR)	1VL071L1AF	Seat Belt, Left Front

**REPAIR PROCEDURE:**

**NOTE:** Only replace the front seat belt retractor assemblies with D-rings that are cracked, showing stress whitening, or witness marks (Fig. 1) .

1. Replace the front seat belt retractor assembly. Refer to the detailed procedures available in DealerCONNECT > Service Library> under: 10 - Restraints / Retractor, Seat Belt / Removal and Installation (Front).

**POLICY:**

Vehicles included in this Service Bulletin have a warranty extension to a 15 Year/Unlimited Mileage from in-service date warranty period for this repair. See Warranty Bulletins: U.S. D-21-04, Canada SAB 2021-05, International ID-21-06 and Mexico BG-02-21, for details associated with the warranty extension.

**TIME ALLOWANCE:**

<b>Labor Operation No:</b>	<b>Description</b>	<b>Skill Category</b>	<b>Amount</b>
23-13-02-90	Front Outboard Seat Belt - Inspect (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
23-13-02-91	Retractor, Front Seat Belt - <b>Inspect and Replace One Side</b> (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.5 Hrs.
23-13-02-92	Retractor, Front Seat Belt - <b>Inspect and Replace Both Sides</b> (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.8 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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