



STAR ONLINE PUBLICATION



Case Number: S2108000082

Release Date: 03/27/2021

Symptom/Vehicle Issue: Interior Lighting Inoperative, Dome, Reading, Glove Box, Center Console, Vanity Lamp, Rambox Lighting

Customer Complaint/Technician Observation: Owner complains multiple lamps within the vehicle are not illuminating. Technician observed that multiple locations are not illuminating as desired.

Repair Procedure: Open the driver door and remove the IP end cap following the standard procedure in service library. Disconnect the black 21-way inline connector XY370A, inspect for spread, bent or pushed out terminals on any of the involved lighting circuits M11 COURTESY LAMPS DRIVER, M27 READING LAMPS DRIVER, M5 AMBIENT LIGHTING CONTROL, E12 PANEL LAMPS DRIVER clean and secure as needed no parts required.

If vehicle is setting no communication with the overhead DTC U114F-00 review the D402 LIN BUS CBC 2 pin retention on both the headliner harness connector and IP harness connector Fig 1, 2.

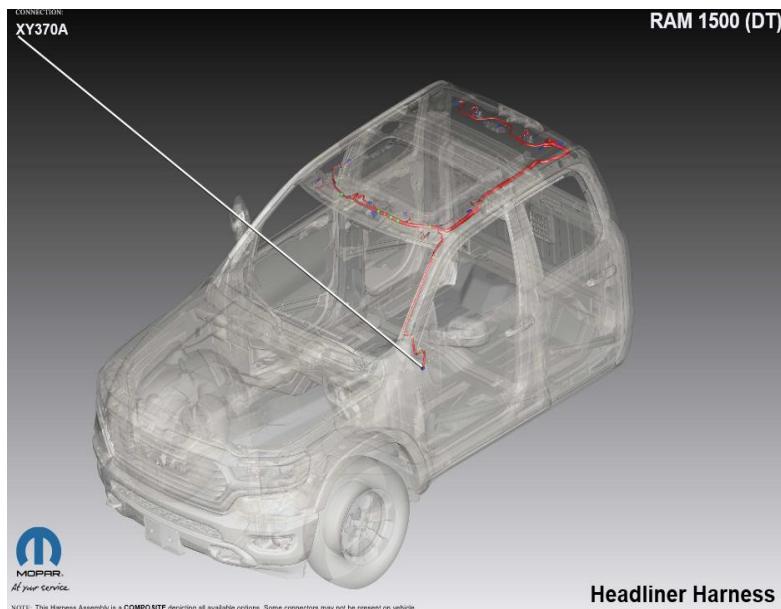


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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1A	All Variants	X712	HANDS FREE MICROPHONE 1 IN (+)	DG / BU	0.35	
2A	All Variants	X792	HANDS FREE MICROPHONE 1 IN (-)	BU / GN	0.35	
3A	All Variants	X722	HANDS FREE MICROPHONE 2 IN (+)	BU / DG	0.35	
4A	All Variants	X723	HANDS FREE MICROPHONE 2 IN (-)	BU / BG	0.35	
5A	All Variants	D402	LIN BUS CBC 2	OG / VT	0.35	
6A	Headliner	Z911	GROUND	BK	0.35	
	IP	Z911	GROUND	BK	0.50	LATE BUILD
7A	All Variants	E12	PANEL LAMPS DRIVER	OG / CY	0.35	
8A	All Variants	Z911	GROUND	BK	1.5	
9A	All Variants	A971	FUSED B(+)	RD	0.35	
11A	All Variants	F981	FUSED IGNITION RUN/ACCESSORY CONTROL OUTPUT	PK / YE	1.5	
12A	Headliner	F781	IGNITION RUN ACC	PK / YE	0.50	
	IP	F781	IGNITION RUN ACC	PK / YE	0.35	
16A	All Variants	A130	FUSED B(+)	VT / RD	1.5	
17A	All Variants	G38	UGDO ENABLE CONTROL CIRCUIT	GY	0.35	
18A	All Variants	M11	COURTESY LAMPS DRIVER	YE / VT	0.35	
19A	All Variants	M27	READING LAMPS DRIVER	YE / BU	0.35	
20A	All Variants	M5	AMBIENT LIGHTING CONTROL	WH / GN	0.35	
21A	All Variants	Z911	GROUND	BK	1.5	

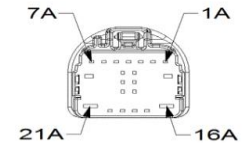


Fig 2

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