



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Water In Hood And/Or Slosh Noise From Hood

Customer Complaint/Technician Observation: When the hood is opened water slosh noise is heard. Water may also drain from the hood structure. Customer may say the slosh / water draining may happen after a hard rain or car wash.

Discussion: Water in the hood structure indicates there is a leak. The hood is not designed to manage water. Inspect the hood nameplate for attachment and sealing issues. If water is found in the hood and or the nameplate has attaching issues continue to with the below repair.

Repair Procedure:

1. Open hood to allow it to drain. Ensure no water is still trapped inside hood.
2. Close Hood
3. Remove Hood (side) badge. Refer to Star Parts for most current part revision
 - A. **NOTE: Verify badge clips are not broken or left inside hood.** They will cause a complaint of rattle.
4. Replace with a new badge (most recent part in Star Parts).
5. Verify new badge is secured and no movement is present.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found