

Case Number: S2123000017

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Symptom/Vehicle Issue: Water Leak From Front Seat Grab Handle And Or A Pillar

**Customer Complaint/Technician Observation:** Water found on floor or observed leaking from front seat grab handle during a water leak test.

**Discussion**: Sunroof drain tubes are routed down the A Pillar (fig 1). Inspect the routing of the A Pillar drain tubes for possible kinking or blockage. If not found kinked, verify the tube is fully connected at the sunroof frame.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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