

STAR ONLINE PUBLICATION















Case Number: S2123000010 Rev A

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Symptom/Vehicle Issue: Vehicle Sway At Very Low Speed While Being Flat Towed

Behind A RV

Customer Complaint/Technician Observation: Owner complaint of a towed vehicle sway around turns while being flat towed behind a recreational vehicle (RV)

Discussion: MOPAR has released a wiring harness kit to aid customers who flat tow their 2016 to 2021 WK Grand Cherokee behind a RV. Part number 82216418AA. The wiring harness kit powers the electric power steering while towing. Only two-speed transfer cases are capable of being flat towed. This kit includes wiring harness, switch cover, tie straps, splice kits and I-sheet.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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