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Sent on	04	16	2021	Expires on	05	05	2021
From	Parts and Service Division						
Subject	Request for Parts: 2017-2020 MDX V6 MIL On w/ Misfire DTC P030X Stored						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
 From: Technical Information & Support Group (formerly TRS)
 RE: Request for Parts: 2017-2020 MDX V6 MIL On w/ Misfire DTC P030X Stored

*This message is solely directed to Acura dealership personnel; please handle accordingly.
 Print this IN message and provide a copy to the Shop Foreman and all Service Consultants.*

Background

American Honda Motor Co., Inc. (AHM) is searching for certain 2017-2020 MDX V6s (non-Hybrid) with a client complaint of the Malfunction Indicator Light (MIL) on with the misfire DTC P030X (**Please provide the full DTC description**) stored. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. DTC030X must be stored & has not been cleared.
2. Issue has been traced to the fuel injectors.
3. No repair has been attempted for this issue.

Action Required

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS – formerly TRS) at tis@ahm.honda.com. TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (e.g. 2020)
2. Model Name (e.g. TLX)
3. Issue (e.g. Brake Judder)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached
4. Current Mileage

Thank you.

< TRS Notes – Internal Use Only >

1. Confirm that the vehicle meets all qualifiers.
2. Send the parts list to the dealer. Ask them to label each injector with the cylinder # it came from.
3. Ask the dealer for a HAZMAT certified shipper's name.
4. Upon completion, send the Warranty info to the dealer.
5. Include the following shipping info in your initial contact for Stefanie Kin:
Stefanie, please collect & ship the Fuel Injector & the High Pressure Fuel Pump to
HAM WPI Attn: Will Heinig.
6. Will Heinig & Josh Miller (NAMQ) are collecting 20 sets.