



Technical Service Bulletin

PSS 93 Yellow warning lamp appears and/or the vehicle does not start, DTC P0A9500 is stored intermittently

93 21 46 2062953/1 April 14, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A8, Q5	2020 - 2022	All	PHEV
A7	2021 - 2022	All	PHEV

Condition

Customer states:

- The message “Electrical system: fault. Please contact workshop” (yellow warning lamp) appears in the instrument cluster.

And/or

- The vehicle does not start.

Workshop findings:

The following DTC is intermittently stored in the hybrid battery regulation control module, J840 (address word 008C):

- DTC P0A9500** (High Voltage Fuse) with symptom code 28730.



Note:

According to Guided Fault Finding, the switching unit for high-voltage battery should be replaced. However, replacing the part will **not** solve the problem.

Technical Background

During particularly dynamic cornering, it is possible that in rare, isolated cases, the DTC given above may be logged without a reason. This is caused by an irregularity in the diagnosis.

Production Solution

A new software which rectifies the irregularity in the diagnosis is currently in development.



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Service

1. Explain to the customer that a solution is forthcoming for the first quarter of 2022 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.



Note:

Please inform the customer that the warning lamp described above will go out if the vehicle is switched off for at least five seconds.

2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9327		
Damage Code:	0040		
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 20 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2062953/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (2062953) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.



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