

Dorman Product Alert Bulletin

March 19, 2021

Product Category: Heater Hose Assembly
Part Number(s): 626-311
Destroy in Field: Yes
Return Authorization: Yes
Return Location: N/A
Issue Credit: Please let customer service know that the parts have been destroyed in the field
Apply to Defective All: No
New Product Availability: TBD

Return for Inspection Instructions:

Dorman requests that inventory be destroyed for part # noted above including all date codes, [or add description and pictures of reduced range of parts]



Notes/Comments:

- If there are any problems with one of these parts, on the vehicle level, we will cover through the Dorman labor claims process.

Return Instructions:

1. Please pull all affected inventory.
2. Please contact Customer Relations Dorman by e-mail or phone (rgarequests@dormanproducts.com / phone 1-800-523-2492) to obtain a RGA Q-Number.

You will need to provide:

- a. Customer Account
- b. Part number
- c. Quantity being destroyed

3. Please destroy these parts

Thank you for your understanding and assistance with this matter.