

**Dorman Product Alert Bulletin**

March 18, 2021

**Product Category:** Front Lower Control Arm  
**Part Number(s):** 810-690430B, 810-690431B  
**Destroy in Field:** No  
**Return Authorization:** Yes  
**Return Location:** Dorman Products, 3400 East Walnut Street, Colmar, PA 18915  
**Issue Credit:** Please be sure to code return with <RGA-Q> number on outside of container  
**Apply to Defective All:** No  
**New Product Availability:** **As soon as possible**

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**Return for Inspection Instructions:**

- Dorman requests that inventory be returned for part # noted above including all date codes.
- Dorman is conducting an inspection on this SKU including all date codes that have been shipped.
- Product will be replenished as soon as possible.

**Notes/Comments:**

- If there are any problems with one of these parts, on the vehicle level, we will cover through the Dorman labor claims process.

**Return Instructions:**

1. Please pull all affected inventory.
2. Please contact Customer Relations Dorman by e-mail or phone ([rgarequests@dormanproducts.com](mailto:rgarequests@dormanproducts.com) / phone 1-800-523-2492) to obtain a RGA Q-Number.

You will need to provide: Customer Account, Part number, & Quantity being returned

3. Please mark these to:

Dorman Products, Inc- Returns  
3400 East Walnut Street  
Colmar, PA 18915  
Attn: RGA Q-Number \_\_\_\_\_

4. Return to Dorman Products, freight collect, by using the Dorman-arranged carrier for your RGA (typically Conway).

Thank you for your understanding and assistance with this matter.