

Subject

Engine oil level low, oil level at minimum.

Market

USA

Service Category

Engine/Hybrid System

Section

Lubrication

Applicability

2021 Supra - B58 6 Cylinder Engine

APPLICABLE VEHICLES

2021

Supra

CONDITION

Customers may state the vehicle has oil consumption or certain warnings have illuminated stating low oil, "Oil level at minimum, add one quart" as stated on MID.

RECOMMENDATIONS

Please interview the customer to gather the following information:

- Is this the first time the customer has stated the vehicle's oil is low?
- Has any oil been added to the vehicle?
- How do they drive the vehicle? Aggressive, Moderate, Easy
- Where do they drive mostly? Highways, city, racetracks
- Frequency of driving per week?
- Average miles on daily trips?
- Average length of time for each trip?

Once this information has been gathered, please create a TAS case, including the information above, and contact TAS for instruction prior to diagnosing or repairing of the vehicle. If it is a weekend or holiday, continue with diagnosis and repair. Please save all parts and/or details and contact TAS on the next available workday.

LINK REFERENCES

This Tech Tip does not contain any link references