



Preliminary Information

PIP5738B 2021 Cadillac Chevrolet GMC Full Size Utility 10 Speed Transmission Restriction

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade	2021	All	All	L87 LM2	MQC
Chevrolet	Suburban	2021	All	All	L84 L87 LM2	MQC
Chevrolet	Tahoe	2021	All	All	L84 L87 LM2	MQC
GMC	Yukon	2021	All	All	L84 L87 LM2	MQC

Involved Region or Country	North America
Condition	Transmission Assembly.
Cause	Restriction.

Correction:

The 10L80 10 Speed Automatic Transmission part numbers 24045232, 24045233, 24045928, 24045929, 24278745, 24278746, 24281530 and 24281531 are on restriction through GM PQC as part of our ongoing quality improvement efforts to assist Engineering with product concern identification effective on 06/23/2020.

Your cooperation with this program is greatly appreciated.

Note: Do not disassemble the transmission or clear any DTCs prior to contacting Product Quality Center.

If your diagnosis has led to an internal repair or replacement of the 10L80 10 Speed Automatic Transmission, please contact the Product Quality Center (PQC) by opening a case via Dealer Case Management (DCM) From the DCM home page, click on "New PQC Case" found on the Technical Assistance tab.

Then, in Global Connect click on the Support/Chat tab, TAC-PQC Tab, PQC -Parts Restrictions Templates to Download the appropriate PQC -Parts Restrictions Template and save a copy to your computer, You can attach a copy of the template to your PQC Case.

Parts Information

Description	Part Number	QTY
Transmission Assembly	24045232 (2WD)	1
Transmission Assembly	24045233 (4WD)	1
Transmission Assembly	24045928 (2WD)	1
Transmission Assembly	24045929 (4WD)	1
Transmission Assembly	24278745 (2WD)	1
Transmission Assembly	24278746 (4WD)	1
Transmission Assembly	24281530 (2WD)	1
Transmission Assembly	24281531 (4WD)	1

Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
8464670	Transmission Replacement	Use Published Labor Time.

Version History

Version	
	3
Modified	06/22/2020 - Created on. 10/08/2020 - Added transmission part numbers 24045232 and 24045233. Updated vehicle engine RPOs. 03/19/2021 - Added transmission part numbers 24045928 and 24045929.



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