



Preliminary Information

PIP5694C Flutter or Buzz Noise From the Rear of the Vehicle, Front Wheel Drive Only, Built Prior To 11/25/2020

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Enclave	2018 - 2021	All	All	All	All
Cadillac	XT5	2017 - 2021	All	All	All	All
Cadillac	XT6	2020 - 2021	All	All	All	All
Chevrolet	Blazer	2019 - 2021	All	All	All	All
Chevrolet	Traverse	2018 - 2021	All	All	All	All
GMC	Acadia	2017 - 2021	All	All	All	All

Involved Region or Country	North America
Condition	Some customers may come in with a complaint of a flutter or buzz noise from the rear of the vehicle. On further investigation you will find the noise is from the fuel tank when more than 3/4 full.
Cause	The cause for this noise has been identified to be internal to the fuel pump module and occurs during purge with a full tank of fuel. To verify this is the cause, with the vehicle raised in the air and the engine running, push up in the center of the tank with your hand and the noise should dissipate or go away all together.

Correction:

At this time a new fuel pump module assembly is in development and will be released as soon as possible.  
In the meantime, this noise poses no threat of breakdown or drivability concerns.  
Also there is no longevity issue by using the current pump.  
Not all vehicles will exhibit this concern.  
No other repairs should be attempted for this concern until the new pump becomes available.  
**NOTE: If the noise is not exactly as described, this PI does not apply and normal diagnosis should be done.**

Warranty Information

For vehicles repaired under the Emission coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Time
4087418	Lift vehicle and inspect for concern	.3 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	4
Modified	12/19/2019 - Created on. 04/03/2020- Updated models. 04/23/2020 - Add Special Labor Op 03/08/2021 - Updated Models and MY's



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