



HOW TO REPAIR JAY COMMAND/BMPRO THERMOSTAT

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| Bulletin Type: | SRP |
| Bulletin #(s): | 20-027 |
| Job Code(s): | ** |
| Flat Rate(s): | ** |
| <i>** If affected unit has warranty remaining, submit your claim following the normal process.</i> | |

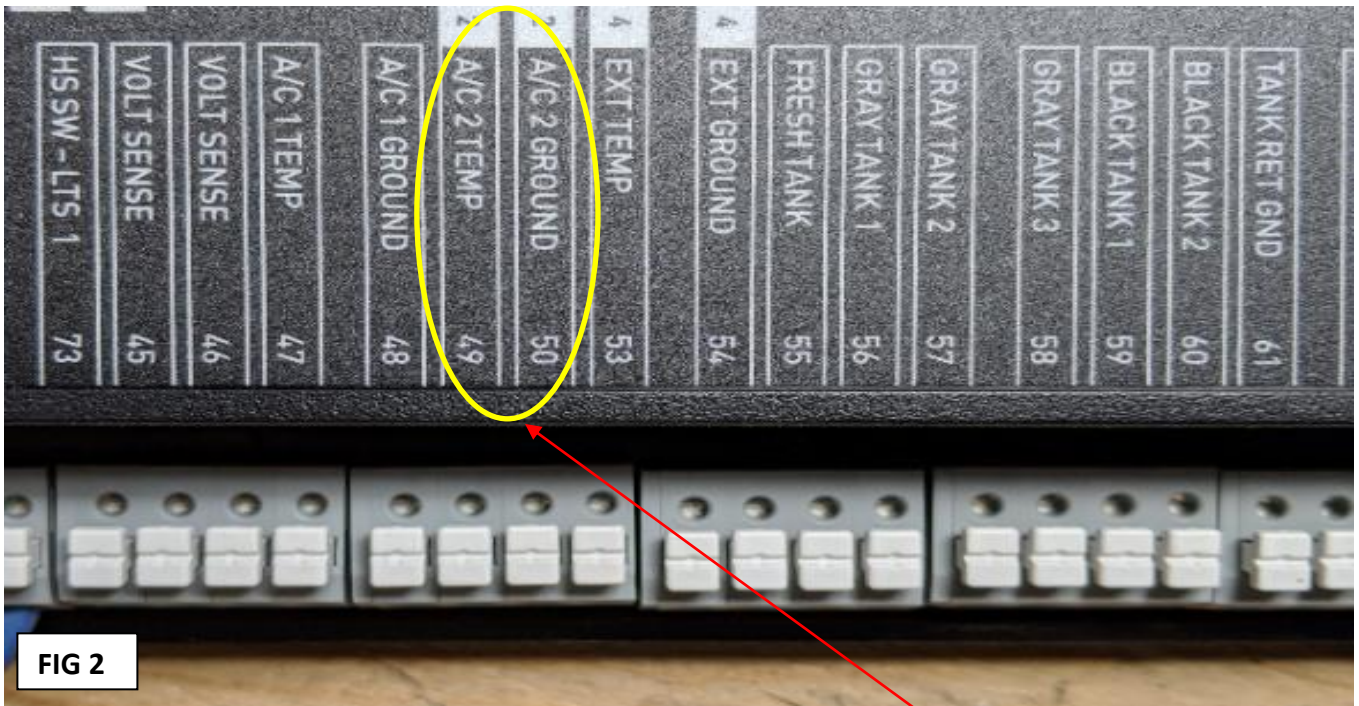
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| Publication Date: | April 2021 |
| Make(s): | Jayco |
| Model(s): | Jay Feather, Jay Flight, White Hawk |
| Model Year(s): | 2021 |

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| Incident: | Jay Command Thermostat installed incorrectly which presents fault codes on Display Panel and/or the Phone App |
| Affected Units: | 2021 Jay Feather, Jay Flight & White Hawk |
| Parts Kit: | - N/A |
| Misc. Tools & Supplies: | - Square Bit Screw Driver |
| Parts Return Information: | - N/A |

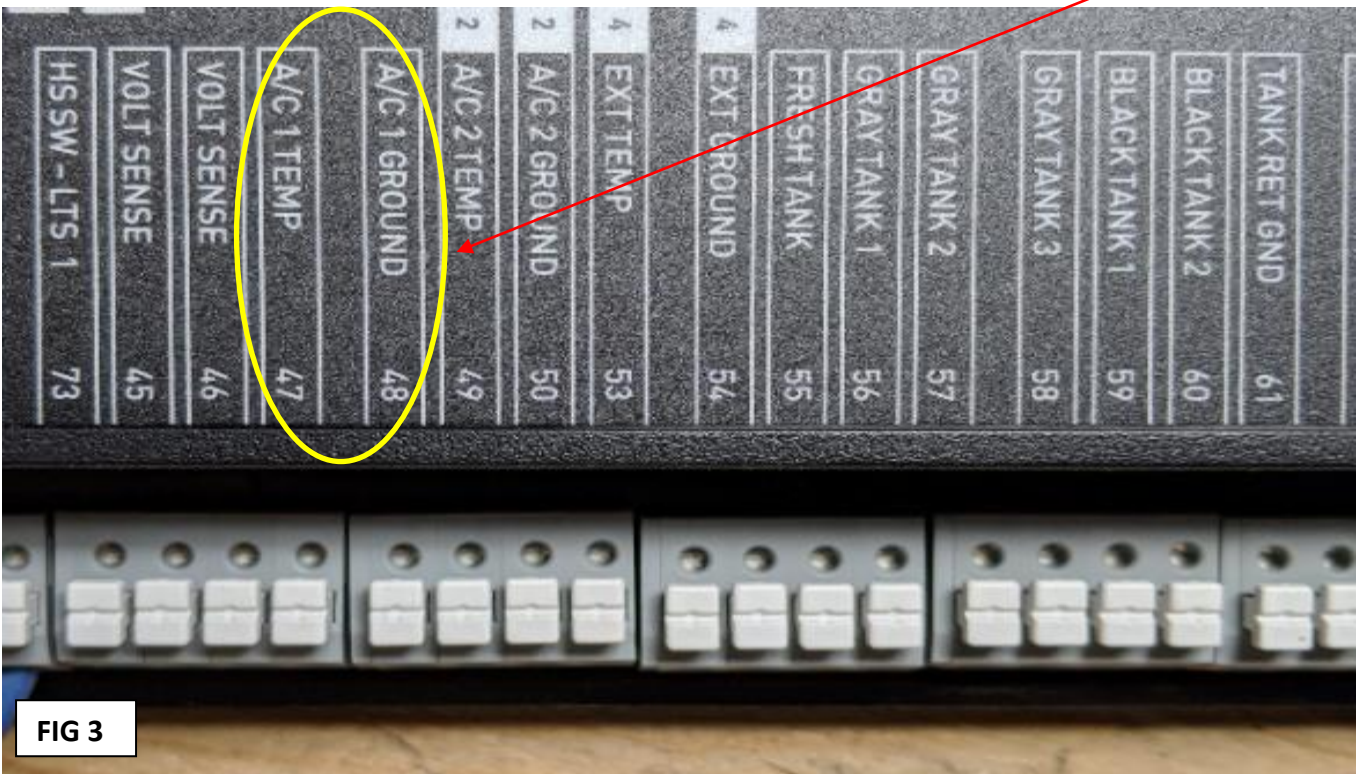
INSPECTION INSTRUCTIONS

INSTRUCTIONS ON HOW TO DIAGNOSE JAY COMMAND BMPRO:

1. Refer to the troubleshooting guide and checklist shown on the next page to diagnose the Jay Command BMPRO thermostat fault codes.



2. If present, remove the wires from node inputs #49 and #50 shown in figure 2.
3. Plug the two wires into the Main A/C thermistor nodes inputs #47 and #48 shown in figure 3.



4. Check exterior thermistor node inputs #53 and #54 are connected on Jay Command shown in figure 4.



FIG 4

5. Locate the Jay Command display panel (Figure 5) in the unit and verify there are no fault codes. A check can also be made on the phone app. Please review the inspection instructions if fault codes are presented on Display Panel and or Phone App.



FIG 5

Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law. Jan. 2019.

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