

# Technical Service Bulletin

## 55 Luggage compartment lid cannot be closed using the button(s) in the luggage compartment lid trim

55 21 54 2062730/1 April 1, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7	2016 - 2022	All	Not Applicable
S6, RS 6, S7, and RS 7	2016 – 2018, 2020 - 2022	All	Not Applicable
A4, A4 allroad, S4, Q7, and SQ7	2017 - 2022	All	Not Applicable
A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, Q5, and SQ5	2018 - 2022	All	Not Applicable
RS 5, RS 5 Cabriolet, and RS 5 Sportback	2019, 2021 - 2022	All	Not Applicable
Q3, Q8, and Audi e-tron quattro	2019 - 2022	All	Not Applicable
A6 allroad, Audi e-tron Sportback SQ8, and RS Q8	2020 - 2022	All	Not Applicable
A6 Avant, RS 6 Avant	2021 - 2022	All	Not Applicable

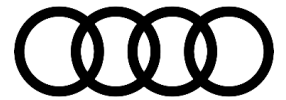
## Condition

### Customer states:

- The luggage compartment lid cannot be closed using the button(s) in the luggage compartment lid trim.

### Workshop findings:

- The customer concern can be reproduced.



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## Technical Background

The function for the automatic luggage compartment lid has to meet a number of safety requirements. Depending on vehicle equipment, there are two possible ways to close the luggage compartment lid:

1. Pressing closing button (1) with ignition off, closes the luggage compartment lid (Figure 1).



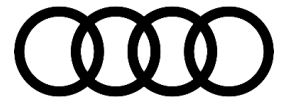
**Figure 1.** Luggage compartment lid: (1) closing button (2) lock button (vehicles with convenience key).

2. Pressing lock button (2) with ignition off, on vehicles with convenience key, closes the luggage compartment lid and then locks the vehicle (Figure 1).

This locking function is only available if the vehicle key is less than 5 feet away from the lock button. However, if the vehicle key is too close to or inside the luggage compartment, the “key inside vehicle” recognition will be activated.

For example: If the person operating lock button (2) is standing too close to the rear lid opening, the “key inside vehicle” recognition is activated.

As a general rule, the distance between the person operating the lock button (2) and the vehicle should be approx. 12 inches.



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3. If the “key inside vehicle” recognition has been triggered, the automatic luggage compartment lid will not close. The red LED on the remote key will flash twice to signal that the “key inside vehicle” recognition has been initiated (Figure 2).

After a short reset period, the “key inside vehicle” recognition will be deactivated, making it again possible to close the luggage compartment lid by pressing button (1) or (2).

Pressing button (1) or (2) repeatedly while the “key inside vehicle” recognition is active, increases the length of this reset period.



**Figure 2.** Red LED flashes twice, signaling that the “key inside vehicle” recognition is active.

## Production Solution

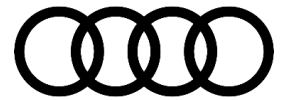
Not applicable.

## Service

1. Do not perform any repairs. Any repairs for this concern may be denied.
2. Instruct the customer that this condition is normal.



**Tip:** Parts replacement does not solve this issue. Claims for replaced parts will be subject to review.



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## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

More information on this system can be found in the following resources:

- Owner's Manual: Chapter "Automatic luggage compartment lid".

All part and service references provided in this TSB (2062730) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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