



Technical Service Bulletin

17 Yellow engine oil level warning lamp on but the engine oil level appears to be correct

17 21 15 2062911/1 April 8, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, TT, and Q3	2021 - 2022	All	2.0 TFSI Transverse

Condition

Customer states:

- The yellow engine oil level warning lamp lights up in the instrument cluster even though the engine oil level is correct (not too low) when measured with the oil dipstick.

Workshop findings:

- The customer concern can be reproduced.

Technical Background

Irregularity in the manufacturing process of the oil dipstick: the oil dipstick is too long.

Production Solution

Not applicable.

Service

Measure the length of the oil dipstick and replace it if necessary:

- Pull the oil dipstick out of the dipstick guide tube and wipe off the oil.
- Measure the length of the oil dipstick using suitable tools. The oil dipstick must be 533.5 mm long (Figure 1):



Technical Service Bulletin

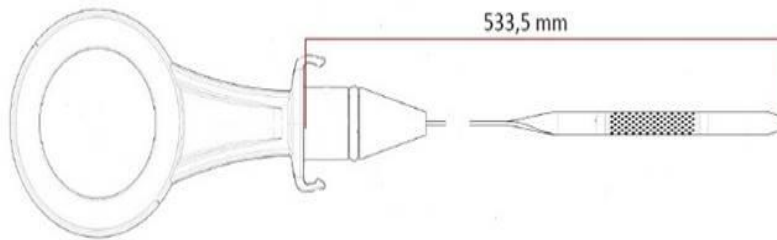


Figure 1. Length of oil dipstick.

3. **A.** If the oil dipstick is longer than 533.5 mm, it must be replaced.
- B.** If the oil dipstick is exactly 533.5 mm long, this TSB does not apply. Use Guided Fault Finding to work through the issue.



Note:

If the oil dipstick is not out of specification, the costs of repairing the vehicle cannot be invoiced on the basis of this TSB.

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	1716		
Damage Code:	0010		
Labor Operations:	Remove and install oil dipstick and perform check	1716 1999	30 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2062911/1		



Technical Service Bulletin

All warranty claims submitted for payment must be in accordance with the Audi Warranty Policies and Procedures Manual. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Dipstick (only if out of specification)	See ETKA/ELSA

Additional Information

All parts and service references provided in this TSB (2062911) are subject to change and/or removal.

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