

Technical Service Bulletin

PSS 01 3.0TFSI Bank 2 engine misfires - A6 and A7

01 21 02 2058038/3 April 7, 2021. Supersedes Technical Service Bulletin Group 01 number 20-86 dated September 3, 2020 for reasons listed below.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|--|-------------|-----------|----------------------------|
| A6, A6 Avant, A6 allroad, A7, and A7 Sportback | 2019 - 2022 | All | 3.0 TFSI |

Condition

| REVISION HISTORY | | | | |
|------------------|------------|---|--|--|
| Revision | Date | Purpose | | |
| 3 | - | Revised header (Added MY) Revised <i>Production Solution</i> (Updated estimate) | | |
| 2 | 09/03/2020 | Revised <i>Production Solution</i> (Updated estimate) Revised <i>Service</i> (Adjusted Steps and updated with software release) | | |
| 1 | 12/13/2019 | Initial publication | | |

This PSS only applies if all of the following conditions are met, see Figure 1 for an example:

- MIL on, MIL flashing, or misfires reported by customer.
- Misfire DTCs are stored for more than one cylinder on Bank 2.
- DTC ambient conditions show misfires occurring at or near the same timestamp.
- DTC ambient conditions show misfires occur while engine operating condition is "Leerlauf" (idle in German).
- DTC ambient conditions show misfires occur when the vehicle is at or near 0 km/h speed.
- The vehicle is NOT currently misfiring when examined in the workshop.

If all of the above criteria are not met, this PSS does not apply and the vehicle should be diagnosed using the normal GFF process.



Technical Service Bulletin

| DTC memory entry | DOZDESON ON E MINE | 8 | |
|---|--|-------|--|
| Number: | P030500: Cyl.5 Misfire Detected | | |
| Error type 2: | passive/sporadic | | |
| Symptom: | 10595 | | |
| Status: | 01100000 | | |
| Standard ambient conditions: | | | |
| Date: | 12/2/18 | | |
| Time: | 2:42:42 PM | | |
| Mileage (DTC): | 1771 | | |
| Priority: | 2 | | |
| Frequency counter. | 2 | | |
| Elimination counter / driving cycle: | 255 | | |
| Expanded ambient conditions: | | | |
| Engine speed | 626.5 | 1/min | |
| Normed load value | 7.8431373 | % | |
| Vehicle speed | 0 | km/h | |
| Coolant temperature | 101 | ·C | |
| Intake air temperature | 23 | .c | |
| Ambient air pressure | 970 | mbar | |
| Voltage terminal 30 | 13.1 | ٧ | |
| | 20 96 27 10 7A 03 11 BD 08 | E 77 | |
| Dynamic environmental data | 3E FC 05 12 16 03 1F 15 14 04 1B 60 00 02 10 10 01 6A | | |
| Unlearning counter according | 39 | | |
| OBD | 1777 | | |
| Engine status | COENG_RUNNING | | |
| Param_TestProgrCoEngStCOMPUVERBUB | | 623 | |
| Engine oil temperature | 97.16 | .c | |
| Engine operating condition | Leerlauf 5 | | |
| Param_TestProgrChann87 Relative load value | 18.726562 | % | |
| Current system status | SYC_DRIVE | 76 | |
| Param_TestProgrExeConState02UBYTE | 4 | | |
| Virtual SigXSet_TIOff_tiStrtEnd_Off | 2 | 5 | |
| Engine torque | 36.2 | Nm | |
| DTC memory entry | | | |
| | P030600: Cyl.6 Misfire | 8 | |
| Number: | Detected | | |
| Error type 2: | passive/sporadic | | |
| Symptom: | 10596 | | |
| Status: | 01100000 | | |
| Standard ambient conditions: | | | |
| Date: | 12/2/18 | | |
| Time: | 2:42:42 PM | | |
| Mileage (DTC): | 1771 | | |
| Priority: | 2 | | |
| Frequency counter: | 2 | | |
| Elimination counter / driving cycle: | 255 | | |
| Expanded ambient conditions: | | | |
| Engine speed | 626.5 | 1/min | |
| Normed load value | 7.8431373 | % | |
| Vehicle speed | 0 | km/h | |
| | 1.00 | .c | |
| Coolant temperature Intake air temperature | 101 23 | .0 | |

Figure 1. Example of applicable DTC.

Technical Background

Software calibration causing misfire under certain running conditions using winter blend fuel (higher vapor pressure). This condition would occur mostly during winter months.



Technical Service Bulletin

Production Solution

Improved software in development pending 4th quarter of 2021.

Service

- 1. If customer's vehicle condition matches the conditions listed in this PSS TSB clear DTC's and test drive vehicle.
- If no faults return after the test drive, explain to the customer that a solution is forthcoming for the 4th quarter of 2021 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
- 3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*), or through the Technical Assistance Page in Elsa.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2058038) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2021 Audi of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.