



SERVICE BULLETIN

Classification: AN13-041C	Reference: NTB13-096C	Date: March 11, 2021
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AUDIO UNIT REPLACEMENT - NON-NAVIGATION VEHICLES WITH COLOR DISPLAY AUDIO

This bulletin has been amended. See AMENDMENT HISTORY on the last page.
Discard all previous versions of this bulletin.

- APPLIED VEHICLES:**
- | | |
|------------------------------|---------------------|
| 2014-2015 Altima Sedan (L33) | 2015 Murano (Z52) |
| 2015 Sentra (B17) | 2015 Frontier (D40) |
| 2015 Versa Sedan (N17) | 2015 Xterra (N50) |
| 2015 Versa NOTE (E12) | 2015 Titan (A60) |
| 2014-2015 Rogue (T32) | |

APPLIED SYSTEM: Non-navigation audio units with color display **ONLY**

SERVICE INFORMATION

If the Audio Unit needs to be replaced in an **APPLIED VEHICLE** for any reason:

- Replace the Audio Unit as instructed in the Electronic Service Manual (ESM).
- Register the replacement Audio Unit serial number with Nissan Owner Services.

NOTE: The Apps mode will not function if the Audio Unit serial number is not registered.

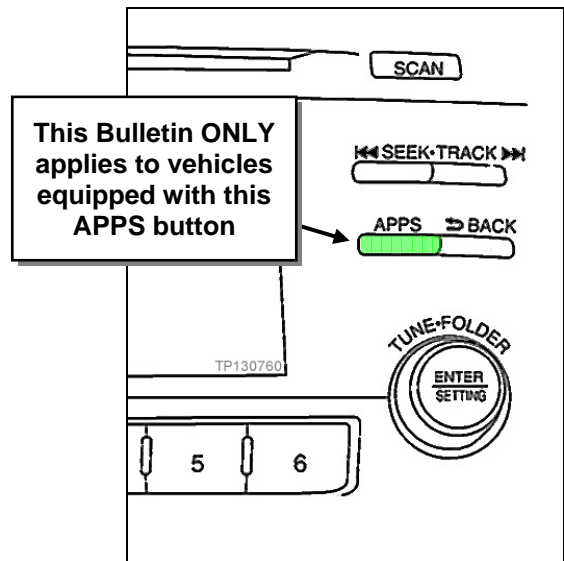


Figure 1

Registering the Replacement Audio Unit

1. Cycle the ignition to **ON** mode, then confirm the audio system is **OFF**.
2. Access the system diagnostic menu (see page 2).

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

- a. Hold down the #2 and #3 preset buttons.
- b. While holding, press the #5 preset button three (3) times.

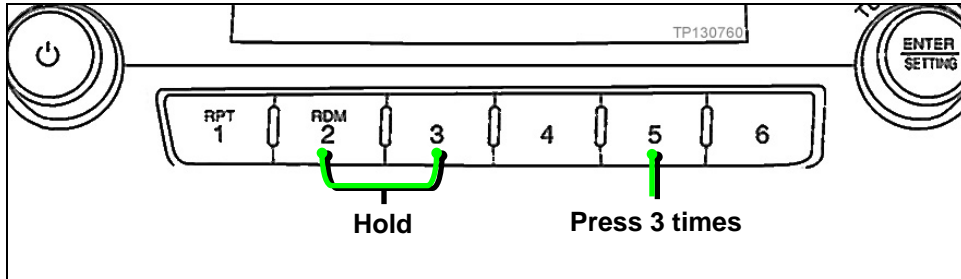


Figure 2

3. Select **Version Information**.

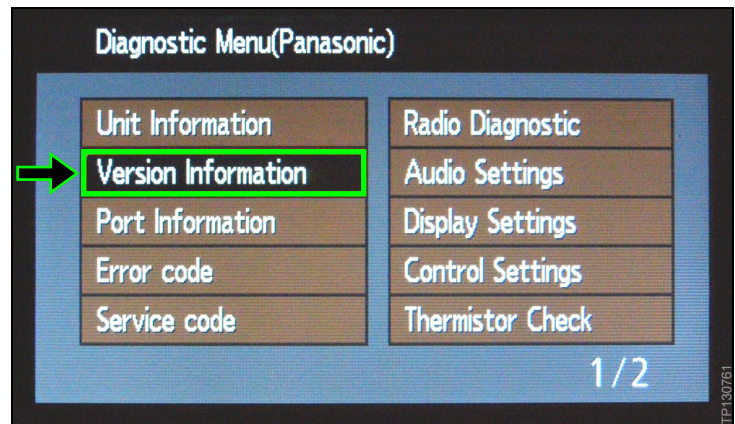


Figure 3

4. Scroll through the pages until you see **Bluetooth D/C(Serial #)**.

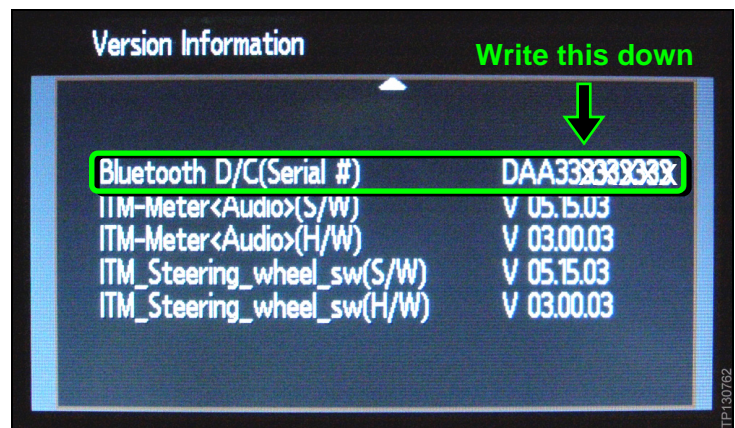


Figure 4

5. Write down the number shown for **Bluetooth D/C(Serial #)**.

6. Register the replacement Audio Unit by calling Nissan Owner Services at:

1-855-426-6628

- Listen to the prompts and select the option for the “**Nissan Connect Specialist.**”
- During this call, you will be asked for the serial number collected in step 5. The Nissan Connect Specialist will then walk you through the steps required to register the Audio Unit.
- Nissan Owner Services hours of operation are:

Monday – Saturday: 8:00am to Midnight EST
Closed Thanksgiving, Christmas, and New Years Day

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
November 7, 2013	NTB13-096	Original bulletin published
November 13, 2013	NTB13-096A	Amended to include Rogue
January 14, 2015	NTB13-096B	Amended Applied Vehicles
March 11, 2021	NTB13-096C	Classification number updated

