



SERVICE BULLETIN

Classification: AN12-077E	Reference: NTB12-099E	Date: March 11, 2021
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NAVIGATION WILL NOT WORK AFTER SD MAP CARD INSTALLED

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page.
Discard all previous versions of this bulletin.

APPLIED VEHICLES:	2013 – 2015 Altima Sedan (L33)	2013 – 2015 Titan (A60)
	2011 – 2014 cube® (Z12)	2010 – 2012 Versa Hatchback (C11)
	2013 – 2016 Frontier (D40)	2010 – 2011 Versa Sedan (C11)
	2011 – 2016 Juke (F15)	2012 – 2016 Versa Sedan (N17)
	2012 – 2016 NV (F80)	2014 – 2016 Versa NOTE (E12)
	2011 – 2013 Rogue (S35)	2013 – 2015 Xterra (N50)
	2014 – 2016 Rogue (T32)	2013 – 2015 NV200 (M20)
	2010 – 2012 Sentra (B16)	2014 – 2015 Taxi
	2013 – 2015 Sentra (B17)	

SERVICE INFORMATION

The Navigation (NAVI) SD Map Data Cards are not interchangeable between the different versions of NAVI units offered in Nissan vehicles that use this type of map data.

- If the wrong SD Map Data Card is used, the NAVI will display an update screen (Figures 1 and 2, reference only) and will **only** accept Cancel.
- If this screen is displayed, install the correct SD Map Data Card, found in **Table A** on page 2, and the NAVI unit will return to correct operation.

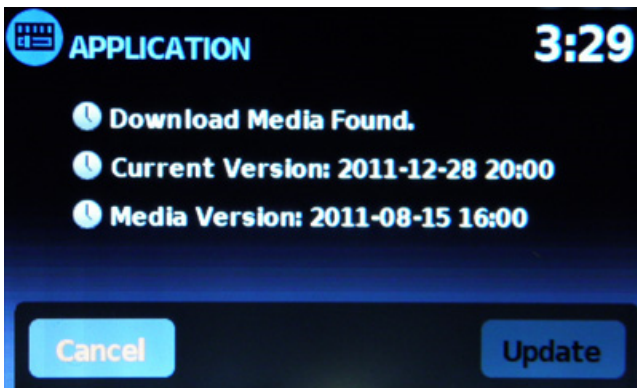
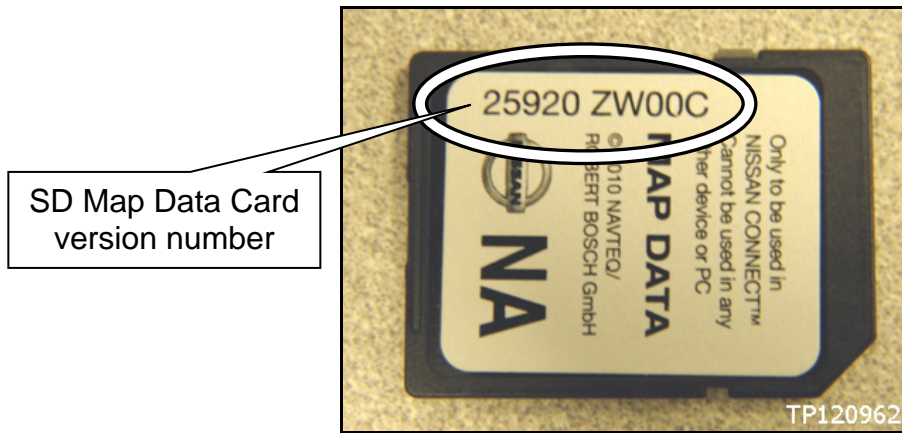


Figure 1



Figure 2

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.



SD Map Data Card version number

Table A

MODEL	YEAR	SD Map Data Card version number	
		Production Part # 25920-XXXXX	Compatible Part # 25920-XXXXX
Altima Sedan (L33)	2013	3TA(**)	
	2014-2015	9HM(**)	9HS(**)
Cube (Z12)	2011-2014	ZW0(**)	3TA(**)
Frontier (D40)	2013	3TA(**)	
	2014-2015	9HM(**)	9HS(**)
	2016	9HS(**)	
Juke (F15)	2011-Jan 2014	3TA(**)	
	Feb 2014-2015	9HM(**)	9HS(**)
	2016	9HS(**)	
NV (F80)	2012-2014	ZW0(**)	3TA(**)
	2015	9HM(**)	9HS(**)
	2016	9HS(**)	
NV200 (M20)	2013-2014	3TA(**)	
	2015	9HM(**)	9HS(**)
NV200 Taxi (M30)	2014	3TA(**)	
	2015	9HM(**)	9HS(**)
Rogue (S35)	2011-2013	ZW0(**)	3TA(**)
Rogue (T32)	2014-2015	9HM(**)	9HS(**)
	2016	9HS(**)	
Sentra (B16)	2010-2012	ZW0(**)	3TA(**)
Sentra (B17)	2013	3TA(**)	
	2014-2015	9HM(**)	9HS(**)
Titan (A60)	2013-2014	3TA(**)	
	2015	9HM(**)	9HS(**)
Versa Hatchback (C11)	2010-2012	ZW0(**)	3TA(**)
Versa Sedan (C11)	2010-2011	ZW0(**)	3TA(**)
Versa Sedan (N17)	2012-2014	ZW0(**)	3TA(**)
	2015	9HM(**)	9HS(**)
	2016	9HS(**)	
Versa Note (E12)	2014	3TA(**)	
	2015	9HM(**)	9HS(**)
	2016	9HS(**)	
Xterra (N50)	2013	3TA(**)	
	2014-2015	9HM(**)	9HS(**)

(**) - Number and letter will change based on SD Map Data Version.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
November 5, 2012	NTB12-099	Original bulletin published
May 14, 2013	NTB12-099A	Bulletin amended to add 2013 Xterra and Frontier
January 31, 2014	NTB12-099B	Amended to include additional models
October 1, 2014	NTB12-099C	Amended Applied Vehicles, Table A
October 27, 2015	NTB12-099D	Amended to update Table A and Applied Vehicles
March 11, 2021	NTB12-099E	Classification number updated

