

# Technical Service Bulletin

HOOD LATCH & BUMPER HEIGHT ADJUSTMENT			No:	TSB-21-42A-001
			DATE:	March 2021
			MODE	All 2022 Outlander
CIRCULATE TO:	[ ] GENERAL MANAGER	[X] PARTS MANAGER		[ <b>X</b> ] TECHNICIAN
[X] SERVICE ADVISOR	[X] SERVICE MANAGER	[ ] WARRANTY PROCESSOR	7	[ <b>X</b> ] SALES MANAGER

#### **PURPOSE**

A hood flutter may occur on 2022 Outlanders. This is caused by improper Hood Latch and Bumper height alignment.

The Hood Latch and Bumper Height must be adjusted to resolve this condition. Please refer to the procedure below.

#### **AFFECTED VEHICLES**

All U.S. 2022 Outlander

## **PROCEDURE**

## **Hood Latch Adjustment**

1. Remove the Upper Bar Cover (secured with 10 clips):



2. Remove the Latch Cover (secured with 2 bolts):



3. Loosen 2 bolts which secure the Latch to the Body and move Latch down to its lowest position.

- 4. Fasten 2 bolts with fixing torque 22Nm and loosen by 1 revolution.
  - a. Drop the Hood from the height of 100mm for the for centering of the Latch.
  - b. Open the Hood and fasten 2 bolts with fixing torque 19 -22Nm to secure the Latch.
  - c. Install the Latch Cover with 2 bolts, fixing torque 4 -6Nm.
  - d. Install the Upper Bar Cover with 10 clips.



## **Hood Bumper Rubber Adjustment**

- 1. Adjust the height of Bumper Rubbers (passenger and driver sides) as shown below.
  - a. The height of the front side of the Bumper Rubbers should be measured.
  - b. When turning the Bumper Rubbers 90° clockwise, the height decreases 1 mm.



#### **WARRANTY**

This bulletin is supplied as technical information only and is not an authorization to repair. If an affected vehicle is reported with the described condition, diagnose the condition, repair as described in this bulletin and submit a normal warranty claim using the information below.

Operation	Op Code	Time Allowance
Adjust the Hood Latch and Hood Bumper Rubber	B0049110	0.3 hrs.

Warranty Coverage: 5/60 Basic Coverage (Canada: 5/100)