



Technical Service Bulletin

SUBJECT:		No:	TSB-21-52A-001
IMPROPER CLOSURE AND LATCHING OF GLOVE BOX		DATE:	March 2021
		MODEL:	All Eclipse Cross
CIRCULATE TO:	<input type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input type="checkbox"/> WARRANTY PROCESSOR	<input type="checkbox"/> SALES MANAGER

PURPOSE

Customers may experience difficulty closing the glove box and securing the door in a closed position. The hook side of the locking mechanism may not properly latch when pushing the glove box door closed from the front. Over time improper closure and latching may create a deformity and as a result, the glove box may become more difficult to close.

In November 2020, the shape of the claw edge of the glove box locking mechanism was changed permitting easier glove box closure.

This TSB instructs dealers to replace the glove box latch upon complaint basis.

AFFECTED VEHICLES

- ALL Eclipse Cross



REPAIR PROCEDURE

Replace the old part with a new one.



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PARTS INFORMATION

Please order Genuine Mitsubishi Parts in accordance with the following table.

Model	Part Name	Part Number		Quantity
Eclipse Cross	Box-Glove (LHD)	OLD	NEW	1
		8006A569XA	68500W011P	

WARRANTY INFORMATION

This bulletin is supplied as technical information only and is not an authorization to repair. If an affected vehicle is reported with the described condition, diagnose the condition, repair as described in this bulletin and submit a normal warranty claim using the following information.

Labor Operation Code	Operation	Quantity	Failure Code	Cause Code	Time Allowance
523130DD	Replace Glovebox	1	46D	160	0.2 Hrs

Warranty Coverage: 3/36 Basic Coverage