Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75302 - Air Conditioning (A/C) not blowing cool air into the cabin

Models: Discovery / L462

Range Rover / L405

Range Rover Sport /

L494

Engineer Hooper Tristan

Name:

Last 04 MAR 2021 12:27:25

Modified:

Category: Electrical

Symptom: 208000 Climate Control

Content: Issue:

JLR is investigating Range Rover (L405), Range Rover Sport (L494), and Discovery (L462) Air Conditioning

(AC) Schrader Valve - Leak

Cause:

Under investigation

Action:

If this symptom is reported please raise an ePQR with the following information;

- Vehicle details & service history attached
- Clear and in focus photographs of the suspected Charge Port leak
- Do not attach the Air Conditioning machine to the suspected charge port, instead recover the refrigerant from either the High or Low side depending on which valve is leaking
- Order and replace complete pipe assembly to preserve the Air Conditioning Charge port for further investigation

Thank you in advance for your assistance with this matter.

Jaguar Land Rover Limited 2000 - 2020 (Rel. 2689)