

## TECHNICAL TOPICS

### BODY/CHASSIS



#### Air Conditioning Not Blowing Cool Air Into Cabin

17 – 21MY Discovery, Range Rover, RR Sport

##### Customer Voice:

- A customer may report that the air conditioning system is not cooling the cabin properly.

##### Technical Description:

- This may be caused by an air conditioning system that is low on refrigerant due to a service port valve leak.

##### Status:

- Engineering is currently investigating refrigerant leaks from the service ports.
- **SSM 75302** is being published to provide requesting an EPQR be submitted with pictures and diagnosis steps performed.
- Engineering would like to get failed parts returned to support the investigation.
- Should one service port valve be found to be leaking, please recover the refrigerant in the system through the other service port to avoid disturbing the evidence of the leaking service port.

