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**IMPORTANT ORIGINAL EQUIPMENT MANUFACTURER
CUSTOMER SATISFACTION CAMPAIGN**

This notice applies to your vehicle. See attached serial number list.

Original Equipment Manufacturer Customer Satisfaction Campaign benefiting Altec installed equipment.

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has been notified that a condition exists based upon a notification from the Original Equipment Manufacturer (OEM) of the vehicle. This relates to the operation or customer satisfaction of the unit when equipped with an Altec aerial device or equipment.

Refer to attached documentation that follows this letter. If you have additional questions, please contact your Altec Account Manager. You may also contact the OEM at the provided contact information in the attached recall notice.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We appreciate your assistance in following this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Altec Industries, Inc.
Midwest Operations
St. Joseph, MO.

CSR 511

Component/Supplier Recall

March 12, 2021

Units Affected: Certain B6.7 diesel engines manufactured between December 16, 2015 and March 24, 2020 and equipped with fuel module option FS90301 or FS90453. (Please verify that your unit serial number is affected by reviewing the attached list in this CSR or by accessing your fleet on connect.altec.com/login)

Cummins C2302 - Fuel Heater Option Exemption

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

You are receiving this notice because your vehicle was either delivered with a heater plug in place of the fuel heater, or your vehicle is subject to the recently-released Safety Campaign #C2302 "B6.7 Engine-Mounted Fuel Heater Safety Campaign," (Altec Campaign CSR 510) which requires removal or disablement of the fuel heater.

Cummins is developing for installation at a future date a new fuel heating solution for customers that require it for cold weather operation. Cummins has not determined the availability date of the new fuel heating solution. Details are included in the attached Cummins communication.

If you have additional questions or concerns after reviewing the attached Cummins communication, please reach out to your local Cummins representative or 1-800-CUMMINS.

Altec is not able to complete this repair or answer questions regarding this safety campaign. All work must be completed by an authorized Cummins Distributor or authorized warranty dealer.

This repair is not covered under the Altec Warranty policy.

Altec Use Only	
Inspection labor	0.0 hr
Repair labor	0.0 hr
Account #	None
Travel	Not Included
NHTSA code	n/a
Prime fail P/N	n/a
Doc ref	n/a

Parts Kit	Part Number	Qty	Warranty
N/A	N/A		N/A



Notice of Future B6.7 Engine-Mounted Fuel Heater Replacement Option

<<Date>>

<<CUSTOMER NAME>>

<<CUSTOMER NAME2>>

<<CUSTOMER ADDRESS>>

<<CUSTOMER CITY, STATE, POSTAL CODE, COUNTRY>>

Valued Cummins Customer,

You are receiving this notice because your vehicle was either delivered with a heater plug in place of the fuel heater, or your vehicle is subject to the recently-released Safety Campaign #C2302 "B6.7 Engine-Mounted Fuel Heater Safety Campaign," which requires removal or disablement of the fuel heater.

Cummins is developing for installation at a future date a new fuel heating solution for customers that require it for cold weather operation. While Cummins has not determined the availability date of the new fuel heating solution, it is not expected to be available for installation before the winter of 2020/2021. In an effort to minimize future disruption and put a heated solution back only into applications that will see a true benefit from its inclusion, Cummins is offering to those customers that do not require a fuel heater solution the option to be excluded from the future replacement action.

To determine whether or not you require the new fuel heating solution, Cummins offers the following considerations. If you were to have additional questions or concerns after reviewing the guidelines below, please reach out to your local Cummins representative or 1-800-CUMMINS.

1. Fuels for Cummins Engines Service Bulletin 3379001
 - For operating temperatures above 20°F, Cummins recommends Diesel #2.
 - For operating temperatures colder than 20°F, Cummins recommends Diesel #2 blended with Diesel #1 (also known as "winter fuel"). Winter fuel provides up to a 20°F improvement in pour point and is available at most filling stations from September through March.
2. Cummins also endorses Power Service Diesel Fuel Supplement for operation in cold weather conditions. This supplement provides a 23°F average improvement to the pour point and can provide an average of 19°F improvement in the cold filter plugging point.
3. Heater benefits
 - The heater in the on-engine fuel water separator typically provides a 3-5°F increase to the temperature. Note that this increase is in addition to the 20°F capability improvement from using winter fuel or a capable fuel supplement where multiple heating solutions are used.
4. Other fuel considerations in cold weather
 - Condensation in the vehicle fuel tank(s) occur when the air in the fuel tank(s) cools down during a shutdown period. This moisture can be reduced by filling the vehicle fuel tank before engine shutdown to reduce the air space above the fuel.



Notice of Future B6.7 Engine-Mounted Fuel Heater Replacement Option

If, after reviewing this information, you determine you require future installation of the new heated solution, there is nothing further for you to do at this time to be part of the future heater replacement action. If you decide one or more of your vehicles does not require a fuel heater, Cummins will provide a \$50.00 USD refund per vehicle and will remove your ESN(s) from the future campaign action. To notify Cummins that you do not wish to be part of the future action, owners or other authorized representatives knowledgeable about the upkeep and operation of vehicles equipped with the Cummins Filtration Heated On-Engine Fuel Water Separator should complete the enclosed form and submit it to an authorized Cummins service location. Once processed, owners will receive \$50 per vehicle in the form of a refund from the Cummins authorized service location.

Sincerely,

Campaign Administrator
Cummins, Inc.



Notice of Future B6.7 Engine-Mounted Fuel Heater Replacement Option

Agreement Not to Receive Future Fuel Heater Replacement (\$50 Refund Request)

I certify that I am knowledgeable about the upkeep and operating requirements for the vehicles/engines identified below and have reviewed the above information about the Cummins Filtration On-Engine Fuel Water Separator Heater (part number 5361659) and alternate fuel heating options. Being so informed, I do not wish to receive the future fuel heater replacement and hereby release Cummins from any follow-up heater replacement action in exchange for the good and valuable consideration of a \$50.00 USD refund per applicable vehicle, the receipt of which consideration is hereby acknowledged. I understand that my vehicle will no longer be equipped with a fuel heater, either through removal or disablement as part of Safety Campaign C2302 or because it was delivered with a fuel heater plug, and that this release shall be binding upon my successors in interest.

Name: _____ Company: _____

Address: _____

VIN(s)/ESN(s): _____

Authorization to make this decision: ☐ Owner ☐ Fleet Manager ☐ Business Manager

☐ Other (Please Specify) _____

Signature: _____ Date: _____

Please note: By signing above you are indicating you have the authority to make financial decisions regarding the assets listed in the above ESN list.