



HYUNDAI Technical Service Bulletin

GROUP

Campaign

NUMBER

21-01-003H

DATE

March, 2021

MODEL(S)

Palisade (LX2)

SUBJECT:

WIND/WHISTLING NOISE FROM DOOR GLASS AREA
(SERVICE CAMPAIGN T5P)

★ IMPORTANT

*****Retail Vehicles*****

Dealers must perform this Service Campaign whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Vehicle Information Screen (VIS)" via WEBDCS to identify open Campaigns.

Description: This bulletin describes the procedure to replace the inside belt molding and attach pads to the side view mirror seal, side view mirror hole, and glass run on certain Palisade vehicles experiencing wind and/or whistling noise while driving.

Applicable Vehicles: Certain 2020MY Palisade (LX2) vehicles produced between 3/22/19 – 12/31/19

Parts Information:

PART NAME	PART NUMBER	FIGURE	QTY	REMARK
Inside belt molding	82231-S8000QQH		1	LH side only
Glass run pad	82532-S8000QQH		1	LH side only
Glass run clip	82259-S1001QQH		1	LH side only
Side view mirror base pad	87635-S8000QQH		2	LH & RH side
Side view mirror hole pad	87635-S8100QQH		2	LH & RH side

Note: The glass run pad and glass run clip are only applicable for vehicles built between 3/22/19 – 12/23/19.

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

Warranty Information:

MODEL	OP CODE	OPERATION	OP TIME	CAUSAL PART	NATURE CODE	CAUSE CODE
Palisade (LX2)	00D099R0	INBELT MOLDING, MIRROR BASE PAD & MIRROR HOLE PAD	0.7 M/H	82532-S8000QQH	Q55	ZZ2
Palisade (LX2)	00D099R1	INBELT MOLDING, GLASS RUN PAD & CLIP, MIRROR BASE PAD & MIRROR HOLE PAD	0.9 M/H	82532-S8000QQH	Q55	ZZ2

Note 1: 00D099R0 is only applicable for vehicles produced between 12/24/2019 – 12/31/2019.

Note 2: 00D099R1 is only applicable for vehicles produced between 3/22/2019 – 12/23/2019.

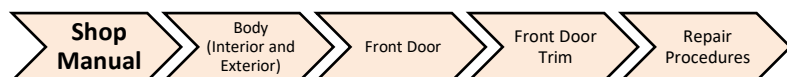
Note 3: Submit claim on Campaign Claim Entry Screen

Note 4: If a part is found in need of replacement while performing this repair for this Service Campaign T5P and the affected part is still under warranty, please submit a separate claim using the same Repair Order. If the affected part is out of warranty, submit a prior approval request for goodwill consideration prior to performing the work.

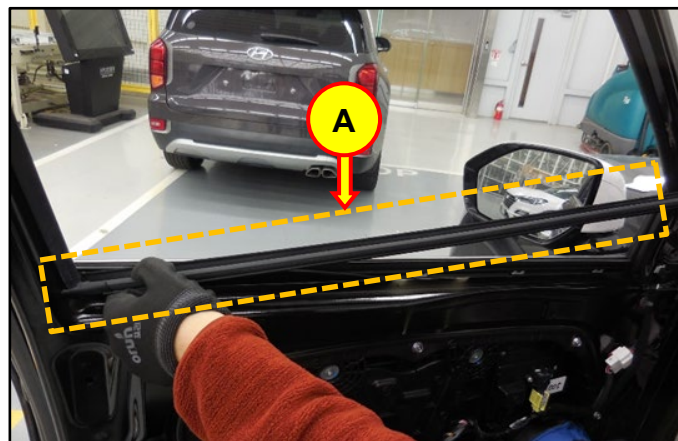
Service Procedure:

A. Inside Belt Molding Replacement

1. Refer to the shop manual to remove the front door trim.

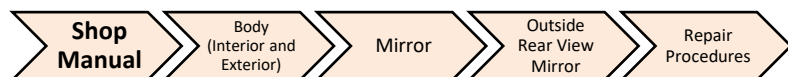


2. Remove and replace the inside belt molding (A).

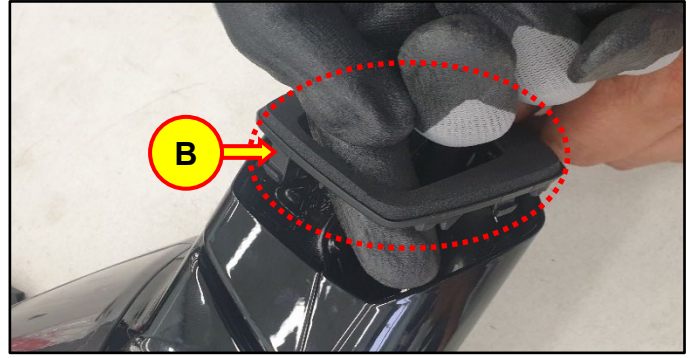


B. Side View Mirror Hole and Base Pad Attachment

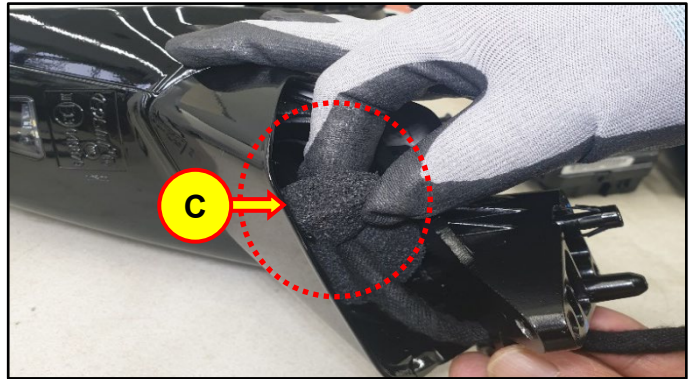
1. Refer to the shop manual to remove the side view mirror.



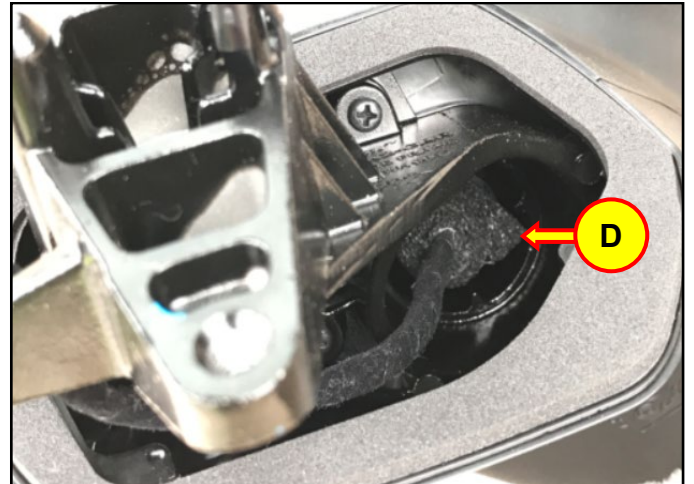
2. Remove the side view mirror seal (B).



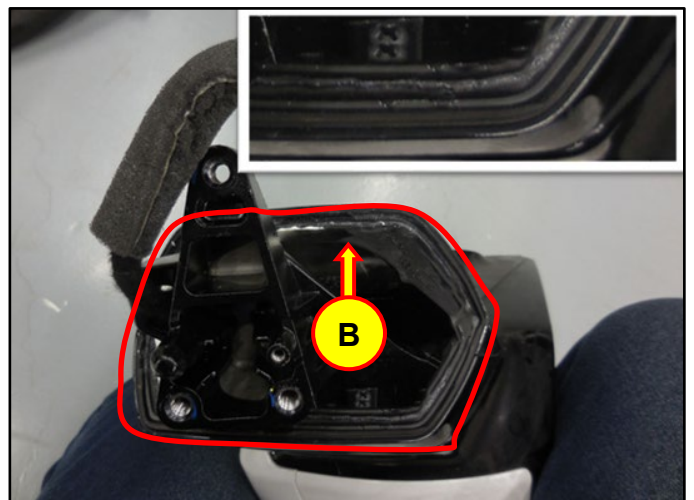
3. Place the foam pad (C) around the wiring harness.



4. Insert the foam pad through the wiring harness hole (D).



5. Reinstall the side view mirror seal (B) and remove any contamination.



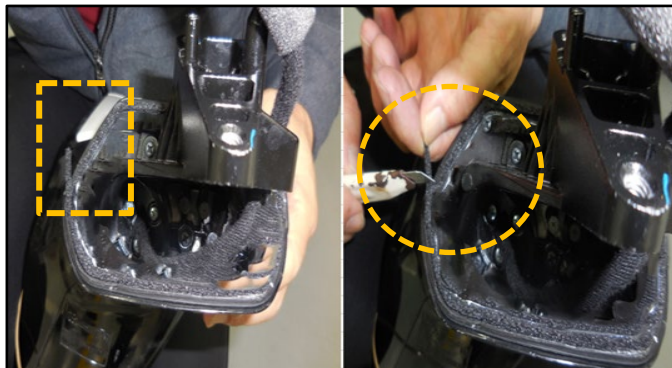
6. Attach the pad to the side view mirror seal.

NOTICE

The pad must not extend beyond the edge of the side view mirror seal.



7. Cut away any part of the pad that extends beyond the side view mirror seal.



8. Reinstall the side view mirror in the reverse order of removal.



9. Verify the pad is not visible after reinstalling the side view mirror.



10. Repeat steps 1-9 on the opposite side.

C. Glass Run Pad Attachment

1. Remove the top corner of the front door glass run (C).

NOTICE

This additional procedure only applies for vehicles built between 3/22/2019 – 12/23/2019.

NOTICE

Do not completely remove the glass run.

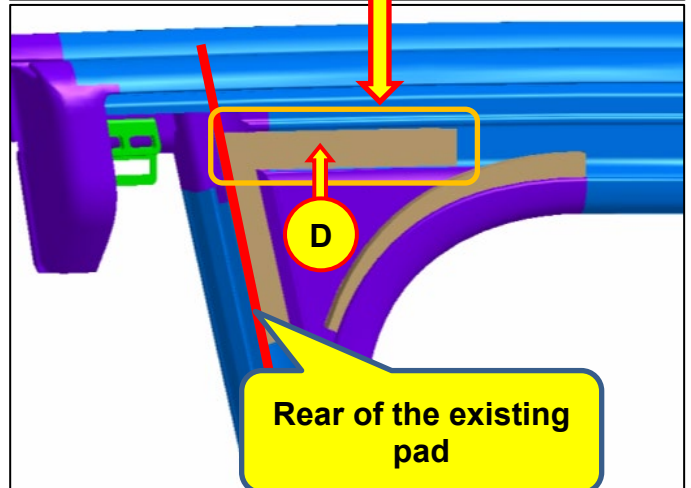
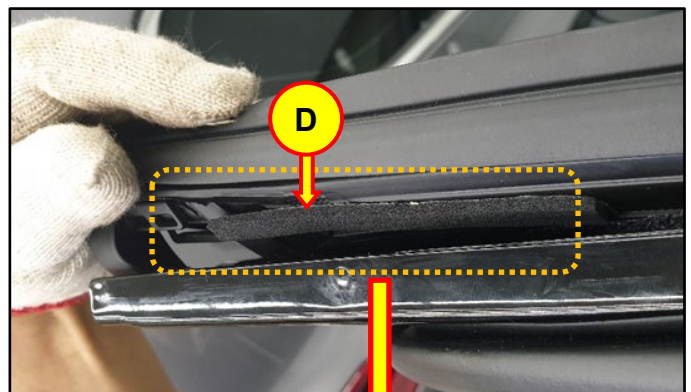


2. Attach the glass run pad (D) as shown in the photos.

NOTICE

Attach the glass run pad directly onto the existing pad.

Align the glass run pad to the rear of the existing pad.



3. Replace the glass run clip (E).



4. Reinstall all removed parts in reverse order of removal.
5. The service procedure is now complete.