



## MAZDA DEALER EMAIL

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**March 16, 2021**

**Attention: Mazda General, Parts and Service Managers**

**Subject: Dealer Rework (DRW) 38 Wrap Guard on Beltline Molding**

**Concern Outline:**

On the subject vehicles shipped from MC on January 8, 2021, added wrap guard was temporarily attached on the beltline molding (both left and right) to protect the beltline molding from misty seawater (for rust prevention). The wrap guard was to be removed prior to shipment. The affected vehicles need to have the wrap guard removed and then inspect the beltline molding for any signs of adhesive residue or possible rust spots.

**Action Required:**

There are currently 248 vehicles in dealer inventory or arriving soon that must be inspected as soon as possible. The affected dealer inventory will be posted to MGSS by tomorrow end of day March 17th. Only the affected vehicles will display DRW38 in eMDCS Warranty Vehicle Inquiry.

This DRW must be performed before the vehicle is sold and is a requirement for a New Car Ready Claim. The warranty claim for this DRW should be entered as soon as possible, but the vehicle can be sold as long as the inspection is completed. The warranty claim can be entered at a later date but no more than 7 days per warranty policy. The VIN list, Inspection & Repair Procedures and Parts & Warranty will be posted on Mazda Global Service Support (MGSS) by end of day March 17.

**Affected Vehicle VIN Range:**

2021 Mazda3, 2021 CX-5 and 2021 Mazda6 vehicles, shipped from MC on January 8, 2021

Model	Subject VIN range	Subject production date range
Mazda3	JM1 BP**** M1 328823 – 329776	From December 21, 2020 through December 24, 2020
	JM1 BPBEY5 M1 306299	August 27, 2020
CX-5	JM3 KF**** M1 121897 – 363060	From December 21, 2020 through December 24, 2020
Mazda6	JM1 GL**** M1 607248 – 607596	From December 21, 2020 through December 25, 2020

**Number of subject vehicles:**

Country	Subject vehicles
USA	248

**Outline of Repair:**

- 1) Remove the wrap guard from the beltline molding.
- 2) Confirm that the beltline molding has no adhesive residue or rust (both left and right beltline molding).
- 3) a) If adhesive residue/rust does not exist, no further action is necessary.  
b) If adhesive residue/rust exists, remove it by cleaning and polishing the surface with Mazda-approved cleaning products. If the adhesive residue/rust cannot be removed by cleaning and polishing, replace the affected parts.

We apologize for any inconvenience this Dealer Rework may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

If you have any questions regarding this DRW, please contact Dealer Recall Help on MXConnect > Warranty or contact the Mazda Warranty Department at [warrantydept@mazdausa.com](mailto:warrantydept@mazdausa.com)

Sincerely,

Travis Young  
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Mazda North American Operations