# **Service Alert**

Mazda North American Operations Irvine, CA 92618-2922



Subject:

360° VIEW MONITOR SYSTEM AIMING PROCEDURE IS UNSUCCESSFUL

Service Alert No.: SA-022/21

Last Issued: 03/08/2021

#### **BULLETIN NOTES**

This Service Alert supersedes the previously issued Service Alert(s) listed below. The changes are noted in Red.

Previous SA	Date(s) Issued
SA-025/18	05/04/18

## **APPLICABLE MODEL(S)/VINS**

2021 Mazda3 equipped with 360° View Monitor System

2018-2021 Mazda6 equipped with 360° View Monitor System

2021 CX-30 equipped with 360° View Monitor System

2018-2021 CX-9 equipped with 360° View Monitor System

2019-2021 CX-5 equipped with 360° View Monitor System

## **DESCRIPTION**

When performing the MGSS Workshop Manual 360° View Monitor System Aiming Procedure, M-MDS may show error message "Procedure unsuccessful". This may be caused by light glare on the SST.

**NOTE:** 360° View Monitor System Aiming procedure must be performed after performing any of the following procedures:

	Procedure Performed	Aiming	SST
1. 2.		Front camera aiming may be necessary	49 JP04 001
1. 2. 3. 4. 5.	Side camera removal/installation Power outer mirror removal/installation Outer mirror garnish removal/installation Side turn light removal/installation Front door removal/installation		(see TSB00- 002/18)

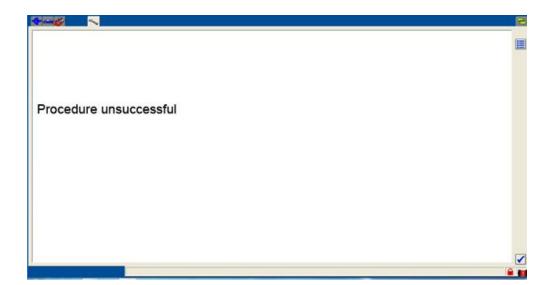
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1. 2.	Rear mount camera removal/installation Trunk lid removal/installation or adjustment	Rear camera aiming may be necessary
1.	360° view monitor control module is	Aiming for all 4 cameras may be
	replaced	necessary

#### M-MDS error message "Procedure unsuccessful"



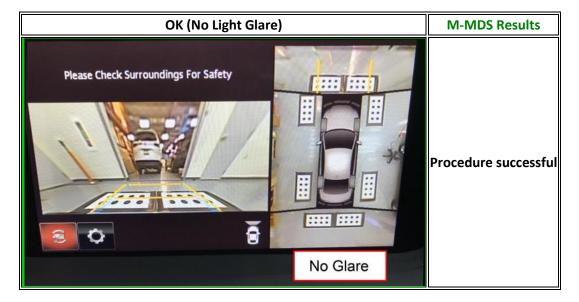
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This error message may be caused by light glare. Light glare can be identified by using the center display as shown below:





If light glare is found using the center display, remove the light glare.

After light glare is removed, perform the aiming procedure again. M-MDS should now show "Procedure successful".

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