WMB6 Workshop campaign with active customer contact - Replacing high-voltage charger...

Version 1

WMB6 Workshop campaign with active customer contact - Replacing high-voltage charger (OBC)

Additional information

Before carrying out this campaign, check whether other campaigns must be carried out on the relevant vehicles. On vehicles affected by campaign **WMA6 - Updating software for various control units (VR12.1.1)** in addition to this campaign, **always** make sure that campaign **WMA6** is also **carried out** after carrying out this campaign.

Please find attached a worldwide vehicle list for campaign **WMB6**, which now also shows the vehicles allocated to campaign **WMA6**.

Overview

There is a possibility that the high-voltage charger (OBC) does not meet the specifications on the affected vehicles.

This can cause the AC charging function to fail.

The affected high-voltage chargers (OBC) must therefore be replaced.

Within the market area for which you are responsible, please arrange for this measure to be carried out on the affected vehicles immediately.

Model type	Taycan (Y1A)
Model year	2021
Vehicle specifications	19.2 kW on-board AC charger (I-no. KB4)
Number	1
VIN	WP0AB2Y14MSA42403
Last Servicing Dealer	4500564

Customer notification

Once parts are available, we would ask that you please inform your customer of this affected vehicle by phone about this workshop campaign and to arrange an appointment to have the measure carried out. When talking to customers, please use the information from the "Overview" section when describing the issue.

On vehicles affected by campaign WMA6 - Updating software for various control units (VR12.1.1) in addition to this campaign, the information about campaign WMA6 must also be used for describing the issue:

In addition to replacing the high-voltage charger (OBC), a software update with improvements for Porsche Communication Management (PCM), charging functions and driving comfort is available.

Parts required

Part No.	Designation	Quantity/vehicle	Parts return*
9J1915681AK	High-voltage battery charger (OBC), 19.2 kW - Vehicles with charging socket Combi 1 (NAR) (I-no. ES6)	1 ea.	No

Part No.	Designation	Quantity/vehicle	Parts return*
PAF106825	Cheese head bolt, M8 x 50	4 ea.	No

^{*} The parts must be stored until such a time as the **related warranty or campaign claim has been credited**. If a **barcode is generated** with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

Required materials

Part No.	Designation	Quantity/vehicle
00004330516	Coolant additive, 20-litre container	As much as required (approx. 1 litre required per vehicle)

Ordering required parts

Please place an order for this part via PRMS for release and reference campaign WMB6.

Warranty processing

Scope 1: Replacing high-voltage charger (OBC)

Vehicles with charging socket Combi 1 (NAR) (I-no. ES6)

Damage code	WLM6 66 000
Repair code	2
Working time	640 TU

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

Further information

Work instruction

TI No. 37/20, Group 2, Service, WLM6

Vehicle list and allocation	See PCSS or attached VIN list for reference
Technical Information	See PCSS or Aftersales Document Database for reference

WMB6 VIN list.xlsx (i)

8.1 KB

(42 views)

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