



TECHNICAL SERVICE BULLETIN

Flickering Or Inoperative Illuminated Radiator Grille Emblem - Built On Or Before 02-Sep-2020

21-2050
26 February 2021

Model:

Lincoln 2018-2020 Navigator

Issue: Some 2018-2020 Navigator vehicles built on or before 02-Sep-2020 may exhibit a flickering or inoperative illuminated radiator grille emblem. This may be due to the radiator grille emblem. To correct the condition, follow the Service Procedure steps to replace the radiator grille emblem.

Action: Follow the Service Procedure steps to correct the condition for vehicles that meet all of the following criteria:

- 2018-2020 Navigator
- Built on or before 02-Sep-2020
- Flickering or inoperative illuminated radiator grille emblem

NOTE: Part quantity refers to the number of that service part number required, which may be different than the number of individual pieces. Service part numbers contain 1 piece unless otherwise stated. "As Needed" indicates the part is required but the number may vary or is not a whole number; parts can be billed out as non-whole numbers, including less than 1.

Parts

Part Number	Description	Quantity
LL7Z-8213-A	Radiator Grille Emblem	1

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2018-2020 Navigator Without 360 Degree Camera: Replace The Radiator Grille Emblem Includes Time To Remove And Install The Front Bumper Cover (Do Not Use With Any Other Labor Operations)	212050A	1.4 Hrs.
2018-2020 Navigator With 360 Degree Camera: Replace The Radiator Grille Emblem Includes Time To Remove And Install The Front Bumper Cover (Do Not Use With Any Other Labor Operations)	212050B	2.0 Hrs.

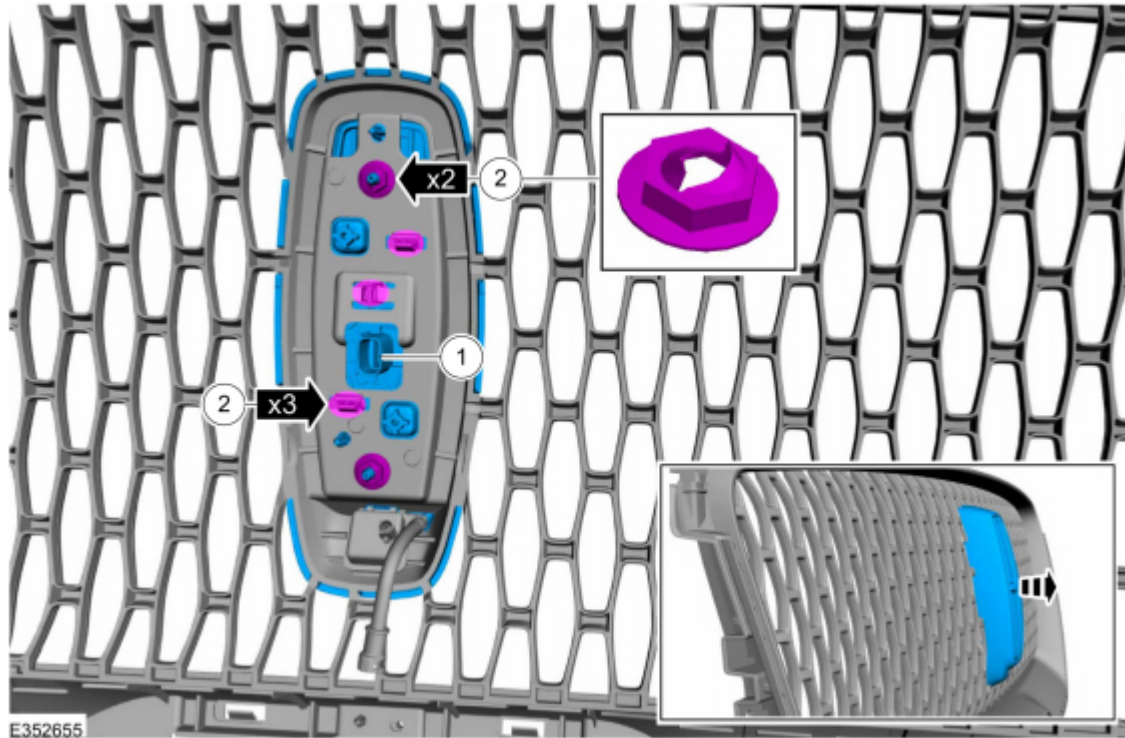
Repair/Claim Coding

Causal Part:	8213
Condition Code:	42

Service Procedure

1. Remove the front bumper cover. Refer to Workshop Manual (WSM), Section 501-19.
2. Disconnect the electrical connector (Figure 1, Callout 1), remove the 2 nuts and release the 3 tabs (Figure 1, Callout 2), and remove and discard the radiator grille emblem.

Figure 1



3. To install the new radiator grille emblem, reverse the removal procedure. Refer to WSM, Section 501-19.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.