

**Complaint - Camera Image of Reversing Camera is Blurred, Water Stains on the Camera Lens: Observe Specified Procedure (19/21)**

Model Line: **Taycan (Y1A)**

Model Year: **As of 2020**

Equipment: **ParkAssist incl. Surround View (M-no. KA6)**

Concerns: **Reversing camera**

Information: The customer complains about a blurred camera image or water stains on the camera image of the reversing camera. This may be caused by water seeping in at the **electric plug connection** for the reversing camera, resulting in soiling or damage.

Action required: In the event of a complaint, replace the reversing camera and, depending on the type of wire harness, also replace the rear wire harness if necessary.



**Information**

A new type of rear wire harness with an improved seal at the plug connection for the reversing camera is available.

Rear wire harnesses with the **part number index G or H** (Part Nos.: 9J1971104**G**, 9J1971104**H**) already have the improved seal in the plug connection for the reversing camera. If the rear wire harness has a **part number index A-F**, it must also be replaced.

Date of Introduction: The new wire harness has been installed during vehicle production since December 4, 2020.

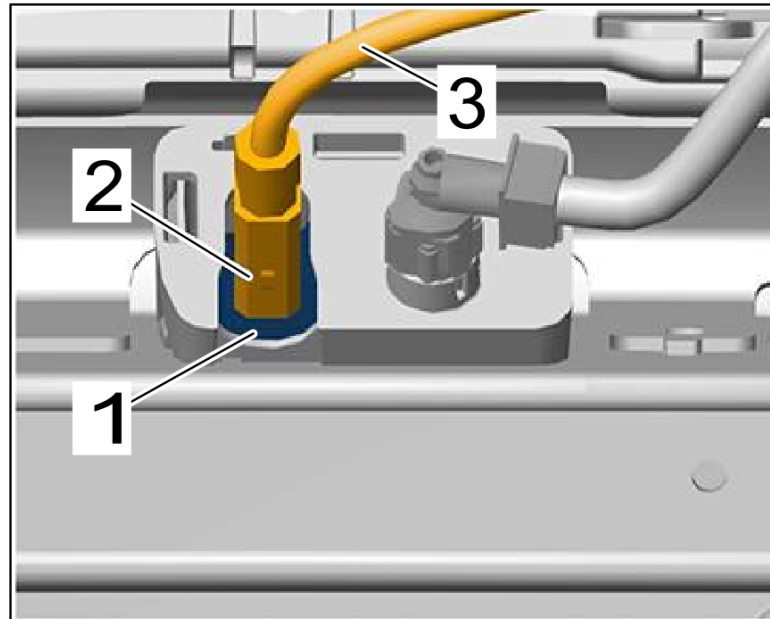
**Parts required**

Parts Info:	<b>Part No.</b>	<b>Designation</b>	<b>Qty.</b>
	95898054600	⇒ Camera	1 ea.

If the rear wire harness that is installed has the part number index **A-F**, also use the following:

<b>Part No.</b>	<b>Designation</b>	<b>Qty.</b>
9J1971104H	⇒ Wire harness for bumper	1 ea.

### Component information



*Reversing camera*

- 1 – Reversing camera
- 2 – Electric plug connection
- 3 – Rear wire harness

### Preparatory work

Work Procedure: 1 Remove rear apron, see ⇒ *Workshop Manual '635519 Removing and installing rear apron'*.

### Repairing reversing camera

Work Procedure: 1 Replace reversing camera, see ⇒ *Workshop Manual '914319 Removing and installing reversing camera'*.

- 2 Check wire harness and replace it if necessary.
  - If the part number index of the rear wire harness is **G or H**: The new type of wire harness is already installed. Continue with ⇒ *Technical Information '914319 Concluding work'*.
  - If the part number index of the rear wire harness is **A to F**: Replace wire harness, see ⇒ *Workshop Manual '972519 Removing and installing rear wire harness'*.

**Concluding work**

- Work Procedure: 1 Install rear apron, see ⇒ *Workshop Manual '635519 Removing and installing rear apron'*.  
 2 Calibrate reversing camera, see ⇒ *Workshop Manual '914325 Calibrating reversing camera'*.

**Invoicing**

For documentation and warranty invoicing, enter the labor operations, PQIS coding and parts specified below in the warranty claim, depending on the repairs carried out:

APOS	Labor operation	I No.
91431900	Removing and installing reversing camera	
97251900	Removing and installing rear wire harness	

PQIS coding:

Location (FES5)	91430	Reversing camera
Damage type (SA4)	3015	dirty

Parts Info:	Part No.	Designation	Qty.
	95898054600	Camera	1 ea.
	9J1971104H	Wire harness for bumper	1 ea.

**Only if necessary:**

- References: ⇒ *Workshop Manual '914319 Removing and installing reversing camera'*  
 ⇒ *Workshop Manual '972519 Removing and installing rear wire harness'*  
 ⇒ *Workshop Manual '635519 Removing and installing rear apron'*  
 ⇒ *Workshop Manual '914325 Calibrating reversing camera'*

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