SSM 49697: 2020-2021 Edge/Nautilus - Trailer Disconnected Message With No Trailer Connected - Built On 16-Nov-2020 And Through 23-Dec-2020

Some 2020-2021 Edge/Nautilus vehicles may exhibit a Trailer Disconnected message in the instrument panel cluster (IPC). This may be due to the As-Built configuration in the trailer control module (TRM). To correct the condition, update the As-Built data of the TRM. For claiming, use causal part 19H332 and applicable labor times found in Section 10 of the Service Labor Time Standards (SLTS) Manual.

Vehicles:

2020-2021 Edge (CD539N) (DQ)

2020-2021 MKX/Nautilus (U540N) (D9)