SSM 49692: 2021-2022 E-Series - Service Advance Trac Message With DTC C0051 And Inoperable Cruise Control - Built On Or Before 09-Mar-2021

Some 2021-2022 E-Series vehicles built on or before 09-Mar-2021 may exhibit a Service Advance Trac and Pre-Collision Assist Not Available message in the cluster with diagnostic trouble code (DTC) C0051 stored in the anti-lock brake system (ABS) module. Cruise control may also be inoperable. To correct the condition, reprogram the ABS module using the latest software level of the appropriate Ford diagnostic scan tool. For claiming, use causal part number 2C215 and applicable labor times in Section 10 of the Service Labor Time Standards (SLTS) Manual.

Vehicles:

2021-2022 E-Series (VN127) (E4)