SSM 49685: 2020-2021 Explorer/Aviator-Intermittent No Crank, Remote Start Inoperative, Shift System Fault Message And/Or Illuminated Wrench Light P07E4,B135C And/Or U0103

Some 2020-2021 Aviator and Explorer vehicles built on and before 24-Feb-2021 may experience an intermittent no crank, inoperative remote start, and/or an illuminated wrench light with diagnostic trouble codes (DTCs) P07E4, B135C and/or U0103. This may be due to a loose ground G210 and/or G214. Check grounds G210 and G214, refer to the Wiring Diagram for location information. If the concern persists, or the grounds are found to be secure, refer to the Workshop Manual and applicable sections of the Powertrain Controls/Emissions Diagnosis (PC/ED) Manual for normal diagnostics.

Vehicles:

2020-2021 Aviator (U611N) (TV) 2020-2021 Explorer (U625N) (TW)