

McLaren Speedtail – Software Platform 4.7 Update

Bulletin type:	Service Campaign
Reference number:	SCB 23 M 001
Attention:	Retailer Service Managers and Retailer Technicians
Affected vehicles:	McLaren Speedtail
Situation:	A new software platform (4.7) has been released to update the vehicles Transmission Control Unit (TCU) and Camera Monitoring System modules (CMSL and CMSR)
Procedure:	To action affected vehicles during next Retailer visit and pro-actively contact customers (see section 4 for guidance on this) Please refer to the information outlined in this document to update the software of the included components
Date:	11 th March 2021

This Service Campaign Bulletin will cover:

1. Overview
2. Procedure
3. Warranty Information
4. Affected Vehicles
5. Re-programming Procedure

1. Overview

A new service campaign has been released for updating the vehicles software platform to 4.7. This incorporates the following customer benefits.

- Transmission Control Unit (TCU)
 - Enhancement to the clutch operation for improved move off experience
- Camera Monitoring System modules (CMSL and CMSR)
 - Enhancement to the operating system software

2. Procedure

To carry out the service campaign, a software update is required to bring the vehicle up to the latest respective platform. Please refer to the re-programming procedure in section 5 which contains the relevant work instructions and care points.

3. Warranty Information

Submit a claim to the McLaren Warranty department following completion of the work, using the following details.

Description	Repair Time
McLaren Speedtail - Software Platform 4.7 update	1.0 hour

4. Affected Vehicles

Affected vehicles will be flagged in the Retailer Portal when next opening a workshop visit related to the vehicle.

Your Regional Aftersales Manager will contact you with a list of affected vehicles along with a customer letter template which should be used to pro-actively contact the owner of the vehicle to invite them in for the software update to be completed.

5. Re-programming Procedure

Vehicle preparation

- a) Connect vehicle to a McLaren approved battery charger (refer to KA-01018 and KA-01214)
- b) Connect the McLaren Diagnostic System (MDS) to the vehicle (always ensure the MDS is updated to the latest available version and is connected online before starting work)
- c) Click 'Scan Now' to connect to the vehicle
- d) Clear DTC's from the entire vehicle

Vehicle reprogramming procedure

- a) Vehicle must be on platform 4.6 before carrying out platform 4.7 update

CARE POINT: Refer to Knowledge Article; KA-01336, "Speedtail (P23) Current Software Platform"

- b) Update TCU
- c) Perform full sleep cycle on the vehicle
- d) Update CMSL and CMSR modules
 - a. Perform calibration of the system by following SIS document 'GA-RM-09M002-00-001, Camera Monitoring System (CMS) calibration procedure

Vehicle post reprogramming procedure

- a) Scan the vehicle and clear all DTC's

End of Process

If you have any questions, please speak to your Regional Aftersales Manager.

Best regards,

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