SSM 49669: 2020-2021 Explorer/Aviator - Illuminated AWD Indicator With DTC C00A6 - Transfer Case Motor Updated Diagnostic Procedures

2020-2021 Explorer/Aviator vehicles equipped with all-wheel drive (AWD) may exhibit an illuminated AWD indicator with diagnostic trouble code (DTC) C00A6:07, C00A6:18, C00A6:19, C00A6:4B, C00A6:66, C00A6:71, C00A6:74, and/or C00A6:99. It may not be necessary to replace the transfer case clutch actuator. Follow the updated transfer case clutch actuator Pinpoint Tests in the Workshop Manual (WSM), Section 308-07A for 2020 vehicles and Section 307-07A for 2021 vehicles.

Vehicles:

2020-2021 Aviator (U611N) (TV) 2020-2021 Explorer (U625N) (TW)