

## **SSM 49643: 2021 F-150, Mustang Mach-E, Edge - Android Auto Not Wirelessly Connecting And/Or Android Phones Rebooting When Connected To The Vehicle Via USB**

Some 2021 F-150, Mustang Mach-E, Edge vehicles may exhibit a concern of Android Auto not wirelessly connecting and/or Android phones rebooting when connected to the vehicle via USB. This is due to a concern with the Google application on the customers device. Google has released a fix for these concerns. For Android phones not connecting wirelessly, request that the customer update their Android Auto version to 6.1 or later. For customers whos Android phone reboots when connected via USB, request that the customer update their Chrome application to 88.0.4324.181 or later. The customers service provider should be able to assist customers having difficulty updating their device. This is not a warrantable repair

### Vehicles:

2021 Edge (CD539N) (DQ)

2021 F-150 (P702) (FD)

2021 Mustang Mach-E (CX727N) (GW)2020-2021 Explorer (U625N) (TW)