

# Service Bulletin SBA0292



**SERVICE BULLETIN: SBA0292**

The purpose of the service bulletin is to inform all REV dealers about the attached service bulletin released by Aqua Hot on March 15, 2021, regarding an updated control thermostat.

**YEAR(S) AFFECTED:**

See "Products Affected", below

**CONDITION:** :

Aqua-Hot has announced that due to a higher than normal failure rate on the ELE-014-010 Control Thermostat in the 250D and 250P Series of hydronic heating systems, this part has been redesigned. The old part number, (with black epoxy), has been replaced with part number ELE-015-011 (with tan epoxy). If there is a field failure of the control thermostat, Aqua Hot will provide a replacement thermostat with the new part number.

**PRODUCT(S) AFFECTED:**

Class A Diesel units within the one-year warranty period (or pre-retail), equipped with an Aqua Hot hydronic heating system and with a serial number lower than the serial number ranges identified on the attached Aqua Hot Bulletin # TST03052021

**CORRECTION:**

If you have shelf stock of the old Aqua Hot control thermostat part number ELE-014-010 (with black epoxy), Aqua Hot can issue an RGA and provide replacement(s). For further details, please refer to the attached Aqua Hot Service Bulletin.

**MODEL(S) AFFECTED:**

N/A

**If you have any questions regarding this Bulletin, contact**

**Aqua Hot at 800-685-4298 or via email at: [service@aquahot.com](mailto:service@aquahot.com).**

**SUBJECT:**

Aqua Hot control thermostat update and shelf stock replacement information

If you are unsuccessful contacting Aqua Hot, contact

REV Recreation Group Dealer Technical Support:

Fleetwood/Holiday Rambler Dealer Technical Support: (800) 816-9825  
American Coach Dealer Technical Support (800) 417-6413

Service literature can be accessed online at: <http://revrvdealers.com>

**KEYWORDS:**

Aqua Hot, hydronic heat, thermostat

**ISSUE DATE:**

March 2021

**Technical Service  
BULLETIN**

Title: **Part Replacement**

**Circulated to:**

Factory Authorized Service Centers

Dealers

OEM Partners

**Affected Product Range:**

Products with serial numbers lower than:

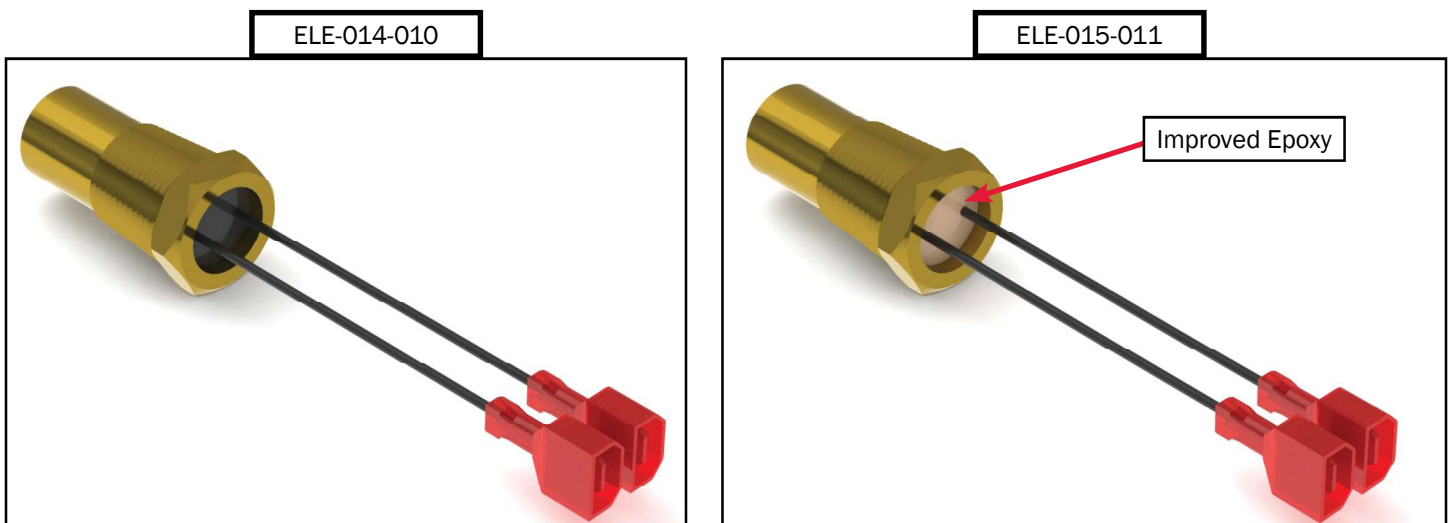
A250D-210179	A450D-196049
A250P-210001	A600D-195034
A400P-200001	A675D-195019
A400D-195434	

**Overview:**

Aqua-Hot is consistently working to improve the quality and experience of our consumers. Aqua-Hot has determined that we have had a higher than normal failure rate on the ELE-014-010 Control Thermostat in the 250D and 250P Series of hydronic heating systems. We have worked with our suppliers to identify the failure cause and have redesigned this part to eliminate these occurrences.

On March 8, 2021, Aqua-Hot implemented a change to the epoxy that seals the switch inside the control thermostat. All Aqua-Hot 250 Systems built on and after that date have this change and all parts orders from that date forward will have this improved epoxy as well.

The old part number, ELE-014-010 (with black epoxy), is now replaced with part number ELE-015-011 (with tan epoxy):



Any Aqua-Hot 250D and 250P models in the field that experiences a failure with the control thermostat should replace it with the new part, ELE-015-011, (fix as fail).

If you have any “stock” of part number ELE-014-010 (with black epoxy), please send an email to [service@aquahot.com](mailto:service@aquahot.com) with the following information:

**Number of ELE-014-010 (with black epoxy)**

**Your Contact Information including:**

**Business Name**

**Contact Name**

**Phone Number**

**Address**

Aqua-Hot will issue an RGA for the discontinued part and will send the new ELE-015-011 (with tan epoxy) replacement part.

Thank you in advance for your cooperation. If you have any questions, please email the Aqua-Hot team at [service@aquahot.com](mailto:service@aquahot.com).