

# TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
BUILDING 11  
423 N MAIN ST  
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 410-1316

**Expiration Date: April 30, 2022**

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>

<<OWNER NAME/DEALERNAME>>

<<ADDRESS>>

<<CITY>>, <<ST>> <<ZIP-XXX>>

03/29/2021

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2021 Columbus River Ranch Fifth Wheel recreational vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

## **WHAT IS THE ISSUE?**

The black tank flush may have been plumbed backwards.

## **OWNERS: WHAT SHOULD YOU DO?**

Please contact your dealer and request a service appointment to schedule the free repair within one year of receiving this notice. This TSB will expire on April 30, 2022 or at the end of the Forest River's Manufacture Warranty. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit [www.forestriverinc.com](http://www.forestriverinc.com) to search for dealer locations.

## **HOW LONG WILL THE REMEDY PROCESS TAKE?**

The estimated time of repair is .55 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

## **DEALERS: WHAT SHOULD YOU DO?**

Dealer Service Procedure to correct the plumbing for the black tank flush can be found on Dealer Connect

CONTACT	PHONE
CUSTOMER SERVICE	(574) 821-1487

## **DEALER REPAIR CODES: Dealer Connect**

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
410-1316	SB-510-13-00-004009	PERFORM REMEDY FOR BLACK TANK FLUSH	.55 HRS

## **WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?**


If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

Columbus  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
105 14<sup>th</sup> Ave  
Middlebury, IN 46540

Sincerely,  
Forest River Inc.  
Office of Corporate Compliance

# TECHNICAL SERVICE BULLETIN 410-1316 REMEDY INSTRUCTIONS

	Make(s): COLUMBUS RIVER RANCH Model(s): CMF390RL & CMF392MB Model Year(s): 2021	Repair Code: SB-510-13-00-004009 Allotted Time: .55 HRS. Inspection Code: N/A Allotted Time: N/A
	Concern: The black tank flush feature is plumbed incorrectly, which will not allow flushing of the black tank.	Photo(s) Required: NO Prior Authorization Required: NO Part(s) Number: N/A Part(s) Return: N/A

Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

STEP 1: GAIN ACCESS THROUGH THE DOOR SIDE COMPARTMENT;

STEP 2: SWITCH THE BLUE WATER HOSE AND BLACK WATER SEWER FLUSH HOSES ON THE VACUUM BREAKER THAT IS LOCATED AT THE EXIT POINT UNDER THE FLOOR;

STEP 3: TEST THE FLOW OF WATER TO ENSURE THE BLACK TANK FLUSH NOW PROPERLY WORKS.

PHOTOS BELOW FOR REFERENCE.

