



Audi

AUDI DEALER COMMUNICATION

Campaign Circular Revision – Update 72K6 / Service Package – (NVLW)

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: March 24, 2021

Revision Information:

The 72K6 Update is being revised to add a reminder to check the front seats seat memory function before returning the vehicle to the customer. The front seats seat memory basic setting may be lost during the 72K6 Update process and may have to be re-adapted.

Please see the revised 72K6 circular posted to ELSA and ServiceNet for complete information.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.