



Technical Service Bulletin

55 Noises coming from the trunk lid struts

55 21 53 2062669/1 March 25, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, RS 3	2017 - 2020	All	Not Applicable
A4, S4	2017 - 2022	All	Trunk lid release mechanism
A5, S5	2018 - 2022	All	Trunk lid release mechanism
RS 5	2018 - 2019	All	Trunk lid release mechanism
A6, S6	2019 - 2022	All	Trunk lid release mechanism

Condition

Customer states:

- When opening and closing the trunk lid, noises from the trunk lid struts can be heard.

Workshop findings:

- Hydraulic flow and/or chafing sounds are emitted from the trunk lid struts during operation.

Technical Background

While operating the trunk lid struts, hydraulic flow and functional noises are audible.

These noises, when extending and retracting the struts, are a typical strut characteristic and design related. They may vary due to component tolerances. The sound frequency and intensity can change depending on strut temperature, the speed, and frequency with which the struts are operated.

Production Solution

Not applicable.

Service



Tip: Parts replacement does not solve this issue. Claims for replaced parts will be subject to review.



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Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2062669) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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