

## Model Series 167: Cracks In ARTICO Seat Cushion Cover On Front Seat

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Topic number	LI91.18-P-071629
Version	3
Function group	91.18 - Seat covers
Date	2/18/21
Validity	Model series 167 ARTICO man-made leather upholstery or ARTICO man-made leather upholstery/DINAMICA microfiber
Reason for change	Adjusting remedy to call for PTSS cases again

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### Complaint

The seat cushion cover on the front seat cracks when side bolster is equipped with "ARTICO man-made leather upholstery".

For vehicles equipped with "ARTICO man-made leather upholstery/DINAMICA microfiber - black (601A)", please create a PTSS case straight away.

\*Note: This is the seat covering with NO PERFORATIONS in the man-made leather\*

Attachments	
File	Description
<a href="#">example1.jpg</a>	Example 1
<a href="#">example2.jpg</a>	Example 2
<a href="#">example3.jpg</a>	Example 3

### Cause

If this complaint occurs with the "ARTICO man-made leather upholstery/DINAMICA microfiber - black (601A)" which has NO PERFORATIONS, open a PTSS case with the following information:

- + Images of the seat cover
- + Images of the seat cushion padding (foam)
- + Manufacturing date of the seat cushion cover
- + Mileage

### Remedy

Please open a PTSS case with photos of the cover. Please do not replace the cover until instructed to.

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# XENTRY TIPS

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## Symptoms

Body > Seat > Seat cover > Chafed through

Body > Seat > Seat cover > Detaches

## Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
			91A0407	
			91N0407	