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SS 3071-FTL2021 New Cascadia Maintenance Indicator Issues

Applicable Vehicles

All New Cascadia equipped with a maintenance message system in the ICC5, referred to as MS01T.

Symptoms

Undesired maintenance pop up messages in the ICC5 cluster.

Issue

Some customers have reported incorrect or undesired pop up messages occurring in the ICC5 display and have requested field correction. Two conditions currently exist:

1. #2 driven axle has incorrect values.
2. Maintenance pop up messages in the ICC5 cannot be permanently removed.

Solution

Corrections noted below:

1. Incorrect values for the #2 driven axle.

Update the vehicle via Diagnostic Link service pack (SP 8.13).

1. Inability to permanently turn off Maintenance Due popup messages.

Due to an ICC5 software issue, Maintenance Due pop up messages cannot be permanently turned off until software release R2103 due in 2023. ICC5 maintenance pop up messages can only be dismissed and reset until the next Maintenance Due cycle on the vehicle.

If customers are requesting changes to the system to reduce the pop up messages, the only current option available is turn off all channels on their vehicle except for the transmission channel. Another pop up message in the ICC5 for Maintenance Due wouldn't happen again until approximately 300,000 more miles.

NOTE: All MS parameters are Level 3 parameters and require the Engineering version of DiagnosticLink. Please contact your respective District Service Manager (DSM) and request submission of a Field Service Product Report (FSPR) for this mentioned modification.

Labels :

- New Cascadia**
- Other System**

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