

WARRANTY POLICY LETTER		Please distribute to: Dealer Principal, Warranty Manager, Service Manager, Parts Manager, Sales Manager
No.	WP21-007	<input checked="" type="checkbox"/> Freightliner Dealers <input checked="" type="checkbox"/> Western Star Dealers <input checked="" type="checkbox"/> FCCC Dealers <input checked="" type="checkbox"/> Thomas Built Bus Dealers <input type="checkbox"/> Direct Warranty Customers <input type="checkbox"/> Export <input type="checkbox"/> DDC Distributors <input type="checkbox"/> Sales Terms (DTR) <input type="checkbox"/> Used Product (DTR) <input checked="" type="checkbox"/> Travel Centers of America/Petro:Lube
Release	03/22/2021	
Effective	03/22/2021	
Subject	Battery Tag Policy Update	

❖ **Battery Tag Update**

As a result of collaboration with the Joint Application Committee (JAD) last year, DTNA determined that since adopting the AutoMeter BCT-460DTNA Powernet Assessment Tool (AutoMeter) as the required powernet system tester, not all battery tags have to be retained support Warranty-related claims.

❖ **Retention Guidelines**

The AutoMeter captures serial numbers during the testing process. Failed battery serial numbers are input and saved with the Powernet test when the tool is used correctly and completely. Therefore, service locations do not have to keep tags when failed batteries are tested with the AutoMeter.

If an AutoMeter was not available and a service location used the Powernet Assessment Checklist from a service bulletin, battery tag records must be kept on file. Tag photos or the actual tags are acceptable records.

❖ **Warranty Manual Revision**

Battery tag information will be revised in these sections of the Warranty Manual:

- *Policies By Component > Powernet System > Batteries*
- *Claim-Supporting Records > Supporting Documentation for Warranty Repairs*

Access the Warranty Manual at [DTNAConnect > Warranty Lit > Other Warranty Documents > Manual](#).

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Verify latest version online; access Warranty Policy Letters at [DTNAConnect > Warranty Lit > Warranty Letters](#) for 6 months after effective date.

DISCLAIMER: The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.