



GROUP
BOD

MODEL
2017MY
Sportage (QL)

NUMBER
299

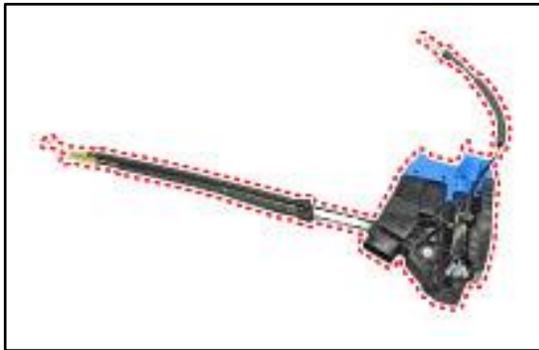
DATE
March 2021

TECHNICAL SERVICE BULLETIN

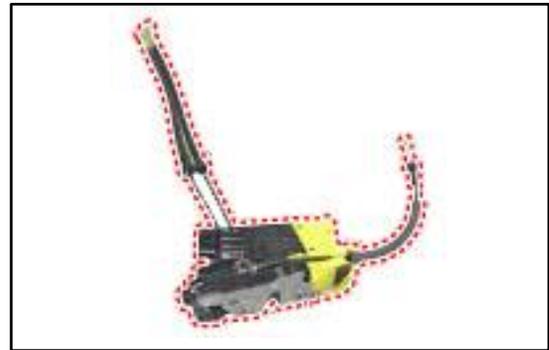
SUBJECT:

DOOR LATCH REPLACEMENT

This bulletin provides information regarding the replacement of Front and/or Rear Door Latches associated with the 'Warranty Extension Program' (WTY020) on some 2017MY Sportage (QL) vehicles produced from December 10, 2015 through December 15, 2016. Over time and extended use, the door latches may not function properly, and the doors may not open when the outside handle is pulled. (The doors can be opened by pulling any inside handle, provided the rear door child safety locks are not engaged.) When any door(s) exhibits this condition, follow the procedure outlined in this publication to replace the door latch with a new part.



Front Door Latch



Rear Door Latch

Printed TSB copy is for reference only; information may be updated at any time.
Always refer to KGIS for the latest information.

Circulate To: General Manager Service Manager Parts Manager
 Service Advisors Technicians Body Shop Manager Fleet Repair

Replacement Procedure:

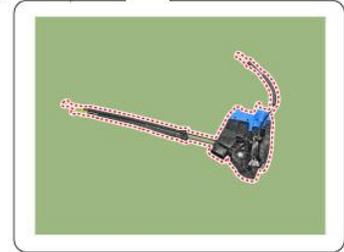
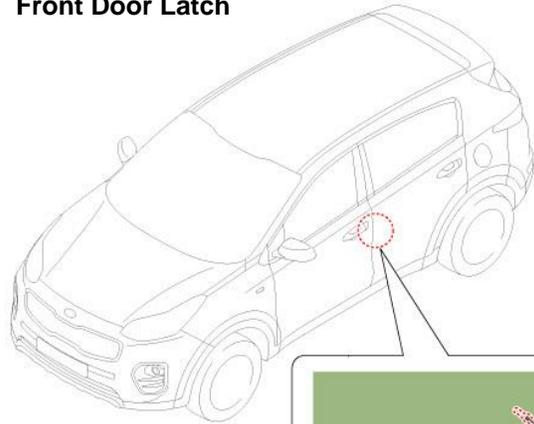
1. Replace the affected Door Latch Assembly.

- **Front Door Latch:**
“Body (Interior and Exterior) → Front Door → Front Door Latch → Repair procedures” chapter in the applicable Shop Manual on KGIS.

**CAUTION**

Use a non-marring trim removal tool (such as Snap-on® Part Number PBN5 or equivalent) to avoid damaging trim pieces.

Note: LH Door Latch(es) shown for reference use only.

Front Door Latch

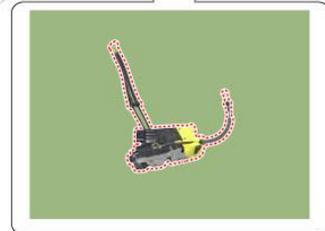
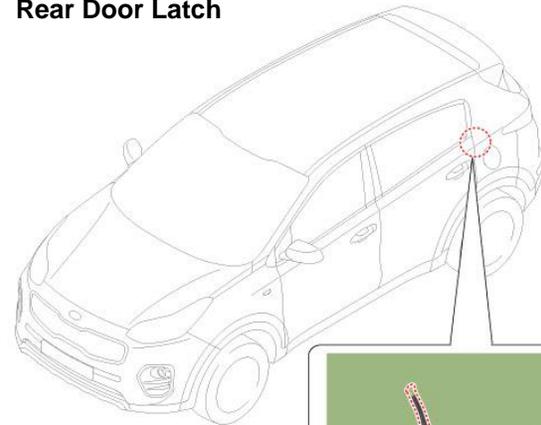
- **Rear Door Latch:**
“Body (Interior and Exterior) → Rear Door → Rear Door Latch → Repair procedures” chapter in the applicable Shop Manual on KGIS.

*** NOTICE**

Replace any damaged or broken trim retaining clips:

- 82315 2W000 (green clips)
- 82315 38000 (yellow clips)

Refer to ‘Required Part’ table note on page 3.

Rear Door Latch

SUBJECT:

DOOR LATCH REPLACEMENT

AFFECTED VEHICLE RANGE:

| Model | Production Date Range |
|---------------|--|
| Sportage (QL) | December 10, 2015 to December 15, 2016 |

REQUIRED PART:

| Part Name | Part Number | | Figure | Qty. |
|-------------------------------|-------------|----------------|--|------|
| | Old | New | | |
| Front Door Latch Assembly, LH | 81310 D9010 | 81310 D9010FFF |  | 1 |
| | 81310 D9510 | 81310 D9510FFF | | |
| Front Door Latch Assembly, RH | 81320 D9000 | 81320 D9000FFF | | |
| | 81320 D9010 | 81320 D9010FFF | | |
| | 81320 D9030 | 81320 D9030FFF | | |
| | 81320 D9060 | 81320 D9060FFF | | |
| Rear Door Latch Assembly, LH | 81410 D9000 | 81410 D9000FFF | | |
| | 81410 D9500 | 81410 D9500FFF | | |
| Rear Door Latch Assembly, RH | 81420 D9000 | 81420 D9000FFF | | |
| | 81420 D9500 | 81420 D9500FFF | | |

Note: If the following clips are damaged during door latch replacement, replace with the part number(s) below, and add to the claim as "Sublet."

- 82315 2W000 (Green Clips)
- 82315 38000 (Yellow Clips)



SUBJECT:

DOOR LATCH REPLACEMENT

WARRANTY INFORMATION:

N Code: I22 C Code: ZZ3

| Claim Type | Causal P/N | Qty. | Repair Description | Labor Op Code | Op Time | Replacement P/N | Qty. |
|------------|-------------|------|--|---------------|------------|--|------|
| W | 81310 D9010 | 0 | Front Door Latch Replacement (<u>One Side</u> , Left) | 81310F01 | 0.8 M/H | 81310 D9010FFF or 81310 D9510FFF | 1 |
| | | | Front Door Latch Replacement (<u>One Side</u> , Right) | | | 81320 D9000FFF or 81320 D9010FFF or 81320 D9030FFF or 81320 D9060FFF | |
| | | | (LH & RH) Front Door Latch Replacement (<u>Both Sides</u> , LH & RH) | 81310F02 | 1.4 M/H | 81310 D9010FFF or 81310 D9510FFF | 1 |
| | | | | | | 81320 D9000FFF or 81320 D9010FFF or 81320 D9030FFF or 81320 D9060FFF | 1 |
| | 81410 D9500 | 0 | Rear Door Latch Replacement (<u>One Side</u> , Left) | 81310F03 | 0.6 M/H | 81410 D9000FFF or 81410 D9500FFF | 1 |
| | | | Rear Door Latch Replacement (<u>One Side</u> , Right) | | | 81420 D9000FFF or 81420 D9500FFF | |
| | | | Rear Door Latch Replacement (<u>Both Sides</u> , LH & RH) | 81310F04 | 1.0 M/H | 81410 D9000FFF or 81410 D9500FFF | 1 |
| | | | | | | 81420 D9000FFF or 81420 D9500FFF | 1 |

