



March 2, 2021

**Attention: All Dealer Principals**

Kia Motors America, Inc. is extending the warranty coverage, **to all owners** of 2011-2014 MY Sedona vehicles equipped with Power Sliding Doors, for Power Sliding Door difficulty latching issues from 5-years/60,000-miles to 15-years/unlimited-miles starting from the date the vehicle was first put into service. The power sliding door may not completely latch upon closing.

If, at any time during the extended warranty coverage, the vehicle's power sliding door does not completely latch upon closing, Kia dealers are to diagnose the cause at no cost to the customer. If the diagnosis indicates the condition is caused by the Remote Controller or Door Latches, which are the main components that can cause this condition, dealers are to replace the part at no cost to the customer.

During the week of **March 2, 2021**, the Technical Service Bulletin that provides vehicle repair procedures will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com) and the Warranty Bulletin describing this warranty extension will be posted on [www.kdealer.com](http://www.kdealer.com).

Kia will notify owners of the warranty extension starting **March 4, 2021**.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department